

# Walid Mahrous Saadalla

Accountant | Customer Service

 Ras Al-Khaimah, UAE

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## Professional Summary

Highly motivated and detail-oriented accounting and customer service professional, I aim to apply my expertise to contribute to a dynamic and growth-oriented organization in the UAE, Available for immediate hiring in UAE.

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## Work Experience

### General Accountant

MEGA Company for manufacturing | Al Mahalla Al Kubra, Egypt

- Experienced in ERP systems, particularly Al-Ameen Soft.
  - Issued invoices, recorded incoming data, and managed daily monitoring and inventory operations.
  - Prepared and analyzed monthly and annual financial reports.
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### Customer Service Agent

Vodafone Egypt | Al Mahalla, Egypt

Receiving customers, listening to their complaints and solving their problems.

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## **Education**

Bachelor's Degree in Accounting

Tanta University | Faculty of Commerce | 2024

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## **Certifications & Courses**

- Provisional Financial Accounting (PFA)
  - Microsoft Office Specialist Master
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## **Skills**

- Strong proficiency in Microsoft Office
  - Financial Accounting & Reporting
  - Problem-Solving & Critical Thinking
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## **Languages**

- **Arabic** (Native)
- **English** (Good)