

Walid Mahrous Saadalla

Accountant | Customer Service

 Ras Al-Khaimah, UAE

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 walidmahrous914@gmail.com

Professional Summary

Highly motivated and detail-oriented accounting and customer service professional, I aim to apply my expertise to contribute to a dynamic and growth-oriented organization in the UAE, Available for immediate hiring in UAE.

Work Experience

General Accountant

MEGA Company for manufacturing | Al Mahalla Al Kubra, Egypt

- Experienced in ERP systems, particularly Al-Ameen Soft.
 - Issued invoices, recorded incoming data, and managed daily monitoring and inventory operations.
 - Prepared and analyzed monthly and annual financial reports.
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Customer Service Agent

Vodafone Egypt | Al Mahalla, Egypt

Receiving customers, listening to their complaints and solving their problems.

Education

Bachelor's Degree in Accounting

Tanta University | Faculty of Commerce | 2024

Certifications & Courses

- Provisional Financial Accounting (PFA)
 - Microsoft Office Specialist Master
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Skills

- Strong proficiency in Microsoft Office
 - Financial Accounting & Reporting
 - Problem-Solving & Critical Thinking
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Languages

- **Arabic** (Native)
- **English** (Good)