

MUHAMMED RASHID KP



PROFILE

Experienced customer service specialist with a passion for delivering outstanding support and fostering customer loyalty. Skilled in conflict resolution and effective communication. Eager to apply my interpersonal abilities to enhance customer satisfaction at Center Cable Systems

CONTACT ME

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- AJMAN UAE

UAE LICENSE DETAILS

License No : 82060
Date of Issue : 02-11-2022
Date of expiry : 01-11-2024
Type : Light Vehicle (Manual)

PASSPORT DETAILS

Passport No. : U7801175
Date of Issue : 03-11-2020
Date of expiry : 02-11-2030
Issue place : Kozhikode

LANGUAGE

English,
Hindi
Malayalam
Arabic

WORK EXPERIENCE

- Worked as a Sales cum Technician in Cellphonix Mobile Center Kozhikode, India for 2 years 2019-2021
- Worked as a Sales cum Technician in Alzain Mobile Phones Umm Al Quwain, UAE for 2 years 2021-2023

DUTY'S AND RESPONSIBILITIES

- Listening to what customers want and helping them find the perfect product for their needs.
- Constantly building product knowledge and delivering this knowledge in engaging ways.
- Distributing samples and providing feedback for improvement to the management team.
- Following up with customers and providing guidance on product selection.
- Meeting daily targets and submitting sales reports.
- Searching for new business opportunities.

EDUCATIONAL BACKGROUND

- SSLC - SHSS THIRUVAMBADY - 2017
- HSE - MUKKOM HSS - 2019
- Diploma in Electronics & Mobile Service-Cellphonix - 2019

SKILLS

- Driving
- Interested and expert in sales
- Excellent customer service,
- Communication and listening skills
- Excellent time management,
- Cash Effective at multi-tasking and maintaining

PERSONAL INFORMATION

- Date of Birth : 17-07-2001
- Nationality : Indian
- Marital status : Un married
- Visa status : Employment Visa
- Address : calicut kerala