

# ROSHAN MISHRA

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Name: Roshan Mishra  
Dob: 01/04/2001  
Marital status: Single  
Nationality: Indian  
Visa type: Visit visa  
Passport No : Y9456026

## SUMMARY

Customer-focused and results-driven professional with 4+ years of experience in cashier and marketing roles. Proven ability to deliver exceptional customer service and implement successful marketing strategies. Adept at efficient transaction handling and driving customer engagement. Seeking a challenging role to leverage combined customer interaction and marketing skills.

## EDUCATION

### Presidency College , Manipur University

Bachelor's Degree in Science  
2018 – 2021

### Radiant Star Education Centre,CBSE

Higher Secondary ( Science)  
2016 – 2018

### Froebel English School, BOSEM

High School  
2016

## SKILLS

- Customer Service:** Builds relationships, provides exceptional service.
- Cash Handling:** Accurate transactions, cash management, reconciliation.
- Marketing:** Campaign development, market research, brand management.
- Communication:** Strong written/verbal, presentation, negotiation.
- Sales:** Identifies needs, promotes products, closes deals.
- Problem-solving:** Resolves issues, handles challenges.
- Teamwork:** Effective collaborator.
- Time Management:** Prioritizes, meets deadlines.
- Adaptability:** Learns quickly, adjusts to change.

## Language

- English – Fluent
- Hindi – Fluent
- Nepali – Native
- Manipuri – Fluent

## PROFESSIONAL EXPERIENCE

### Marketing Executive

Ergos Life Sciences | 2024-2025.

- Managed a territory, exceeding sales targets and building strong relationships with costumer.
- Created and launched marketing strategies for my territory.
- Developed and executed campaigns with the marketing team.
- Researched market and competition to inform marketing manager.
- Analyzed data for campaign improvement.

### Cashier/Sales Associate

Jain Medicos | 2019- 2024

- Consistently processed transactions quickly and accurately,even during peak hours.
- Resolved customer issues and complaints efficiently and professionally.
- Exceeded sales goals and delivered exceptional customer service.
- Identified customer needs and provided relevant product recommendations.
- Assisted with store opening and closing procedures, including cash reconciliation.
- Addressed and resolved cash drawer discrepancies and equipment malfunctions.

## COMPUTER SKILLS

- Microsoft Office Suite:** Proficiency in Word, Excel, PowerPoint, and Outlook.
- Accounting Software:** Tally- Proficient in invoicing, accounts payable/receivable.
- POS Systems:** Experience with [Unisolve] including transaction processing,inventory management, sales reporting, invoicing and customer database management.