



GIDEON ADOM OBENG

CONTACT

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PERSONAL DETAILS

Date of Birth : 11/12/1996

Nationality : Ghana

SKILLS

Decision-making and problem solving skills



Customer service skills



Flexibility and adaptability



Team player



Basic food hygiene



Cash handling



Excellent verbal and written skills



Ability to be integrated in new work environment.learn fast and adapt



High interpersonal skills, and communication skills.



OBJECTIVE

Dedicated and customer-focused cashier looking to leverage experience within the hospitality industry to provide premium customer service whilst building the reputation of an innovative brand through hard work and team collaboration.

EXPERIENCE

CASHIER

2023 January - Present

ALLO BEIRUT RESTAURANT (DUBAI)

- Greet customers entering establishments
- Count money in cash drawers at the beginning of shifts to ensure that amounts are correct and that there is adequate change.
- Receive payment by cash, check, credit cards, vouchers,
- Issue receipts, refunds, or change due to customers
- Resolve customer complaints.
- Maintain clean and orderly checkout areas.
- Help in taking customers on order.
- Answer customers' questions, explaining the menu, promotions and discounts .
- Provide a daily sales report and report any discrepancy to the incharge.
- Manage the petty cash and receive invoices
- Support in dispatching customers food and other restaurant operation when the needs arises.
- Follow food safety and hygiene standards.
- Work cooperatively with colleagues to handle busy periods and maintain a positive work environment

Ability to focus and work under pressure



Multitasking



Ability to work in high paced environment and still produce the required standard



Computer literacy (Pos, Microsoft)



Food dispatching



Attention to details



CASHIER

2020 - 2023

ISCREAM COFFEE SHOP (DUBAI)

- Greeted customers in a friendly and welcoming manner.
- Assisted customers in selecting menu items and provide information about special promotions or deals.
- Accurately and efficiently process customer orders, ensuring accuracy .
- Handled customer inquiries, complaints, and concerns in a professional and courteous manner.
- Operated the cash register and POS system to process orders and cash transactions accurately.
- Received payments from customers, count money, and provide correct change.
- Ensured the accuracy of cash drawer at the beginning and end of each shift.
- Processed credit card transactions.
- Maintained cleanliness and tidiness at the cashier counter

WAITER

2019 - 2020

SWERVE SOFT SERVE (ABU DHABI)

- Presented menu to restaurant patrons and answer any queries regarding the dishes, and making food recommendations
- Worked together with kitchen staff as a team to ensure smooth operation of the restaurant especially during peak periods
- Operated POS terminals and ensured that all orders were keyed in correctly and cash collected tallies with receipts

EDUCATION

Essential Food Safety Training (EFST)

2019

Agriculture and Food Safety Authority. (Abu Dhabi)

HND Accounting

2016

SUNYANI TECHNICAL UNIVERSITY

Gpa 3.2

High school Diploma

2014

WASSEC