

# SAAD ANWAR MANAGER BUSINESS COMPLIANCE

🞙 HOUSE 20 STREET 06 SAFARI VILLAS 01 BAHRIA TOWN, RAWALPINDI, 44000, PAKISTAN 🕓 +923215565166

o DETAILS o

## PROFILE

I have an experience of more than 15 years in Banking Operations, Compliance, Implementation of AML / CFT regulations, Administration and Management while maintaining a positive attitude towards my work ethics.

## **EMPLOYMENT HISTORY**

#### Manager Business Compliance at Askari Bank Ikhlas Islamic Banking, Islamabad October 2017

Perform in-depth review of KYC (Know Your Customer) Profile of customers in branches on risk based approach. Observance to out of pattern transactions and subsequently taking corrective measures in-line with prevailing AML / CFT regulations.

Review & conduct comprehensive ratification of audit & compliance reports for Islamic branches across Pakistan & ensure timely closure of audit reports.

Review & approvals of high risk accounts (politically exposed - corporations society/trust - Financial Institutions etc) for Islamic branches.

Handling operational and administrative matters of all Islamic branches and completion of specific projects & events.

Assists in branch staff trainings.

#### Manager Operations at Askari Bank Ikhlas Islamic Banking, Rawalpindi May 2015 — October 2017

Overall supervision of branch operational / administrative / HR and security activities.

Improved customer services, based on client feedback.

Managed the needs/requirements of high revenue commercial accounts through extensive follow-up procedures.

Handling customer complaints and issues regarding security and operational matters.

Worked with prospect customers in the development of new accounts.

Training of newly hired operations staff.

#### Manager Operations at Bank Alfalah Islamic, Islamabad

April 2010 — January 2015

Overall supervision of branch operational / administrative / HR and security activities.

Improved customer services, based on client feedback.

Managed the needs/requirements of high revenue commercial accounts through extensive follow-up procedures.

Handling customer complaints and issues regarding security and operational matters.

Worked with prospective customers in the development of new accounts.

Training of newly hired operations staff.

#### Customer Services Officer at United Bank Limited, Islamabad

September 2006 — September 2008

Front Desk Officer / Reservation Officer at Pearl Continental Hotel Rawalpindi, Rawalpindi

March 2005 — October 2005

House 20 Street 06 Safari Villas 01 Bahria Town, Rawalpindi, 44000, Pakistan +923215565166 saad758@hotmail.com

> Date / Place of birth 26-10-1982 Multan

> > Nationality Pakistani

### ◦ SKILLS ◦

Operations

Compliance Management

Administration

Team Management

Communication

Management Reporting

◦ LANGUAGES ◦

English

Urdu

## EDUCATION

Masters in Business Administration (MBA), National University of Modern Languages, Islamabad

April 2005 — April 2006

Specialization in Marketing

Bachelor in Business Administration- (BBA- Hons), National University of Modern Languages, Islamabad

February 2002 — March 2005

Specialization in Marketing

Scholarship holder

**FSC- Pre engineering, Army Burn Hall College Abbottabad, Abbottabad** July 1999 — August 2001

## ACHIEVEMENTS/ COURSES

Scholarship holder at University level

Basic Banking & Customer Services, National Institute of Banking & Finance (NIBAF) Islamabad

November 2006 — December 2006

BANCATAKAFUL Convention (Singapore) winner February 2017

## **1** REFERENCES

References available upon request