

VISHNU C S

CAREER OBJECTIVE

Dedicated customer service representative motivated to maintain customer satisfaction and contribute to company success. Superior computer skills and telephone etiquette who maintains a high level of professionalism, patience and efficiency to increase customer satisfaction and customer loyalty.

ACCADEMIC ACHEIVEMENTS

- ❖ HIGHER SECONDARY (HUMANITIES)
Institute : Maharajas college, kerala
- ❖ SECONDARY SCHOOL LEAVING CERTIFICATE
Institute : Vrindavan High school, Kerala

STRENGTHS

- ❖ Hard Working
- ❖ Active Listening skill
- ❖ Self-confident
- ❖ Excellent customer service
- ❖ Outstanding interpersonal skills
- ❖ Maintaining great relations with existing clients
- ❖ Teamwork and excellent communication
- ❖ Problem-solving skills

WORK EXPERIENCE

➤ GROUND HANDLING-INDIGO AIRLINES

From 15/03/2011 to 25/01/2015

Duties and Responsibilities

- ❖ Travel, Tourism operation and hospitality
- ❖ Airline passenger handling and ground operation
- ❖ Airport ramp and cargo handling



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Dubai

PERSONAL PROFILES

- Sex : Male
- Date of Birth :25/12/1990
- Nationality : India
- Marital Status: Married

PASSPORT DETAILS

- Passport No : M4086169
- Date of Issue : 29/11/2014
- Date of Expiry :28/11/2024
- Place of Issue : India

➤ **CARGO HANDLING- DUSERVE, FACILITY MANAGEMENT COMPANY, DWC**

From 25/02/2015 to 15/11/2020

Duties and Responsibilities

- ❖ Managed the transport of outgoing and incoming load and cargo shipments from aircraft and trains
- ❖ Confirmed orders with vendors and customers ensuring cargo and freight delivery to loading platforms
- ❖ Inspected and prepared examining bills of lading to determine appropriate tariff and shipping charges
- ❖ Maintained shelf stocking formulations and audit of transport documents
- ❖ Supervised domestic and overseas inbound transportation

➤ **SALESMAN –LULU HYPERMARKET**

From 30/11/2020-20/01/2023

Duties and Responsibilities

- ❖ Contact between an organization and its clients
- ❖ Cross sell products
- ❖ Answered questions regarding products and maintained knowledge of sales, promotions, and store policies.
- ❖ Recommended products based on customer needs and desires.
- ❖ Provided friendly and professional customer service to all potential customers.

LANGUAGES KNOWN

➤ English Tamil Hindi Malayalam

DECLARATION

I hereby declare that all the information given above are true, complete and correct to the best of my knowledge and behalf

Vishnu CS