

Samran Ali

Customer Service

Summary

To seek a challenging position in a dynamic environment and desire to progress further in the same field and like to grow with the organization and prove to be an asset for its effective functioning and for the Samran ali achievement of organizational goals and its success

Education

Matriculation / May, 2017 - May, 2018

Hassan Scholar Public School

I studied in Hassan Scholar Public school, I studied science and got a division with very good marks.: the activity or process of learning about something by reading, memorizing facts, attending school,

Sialkot kingra

(769/1100.78%)

Higher Secondry / June, 2018 - August, 2019

Punjab Gruop Of College

I studied in Punjab Group Of College Sialkot in which I passed in Computer Science Master and English Subjects.I was a very hardworking boy, I won many awards

Zafarwal

(902/1100.84%)

Work Experience

Security Guard / November, 2021 - present,

Alyalayis Government Medicle Center Dubai

Now I do customer service as security at Alyalayis Government Trancsaction... Our job is to make the customer happy, to answer all the customer's questions, if there is a problem, to solve the problem. securing the premises and personnel by staying on patrol, monitoring surveillance equipment, performing building inspections, guarding entry points, and verifying visitor.

Dubai jebel Ali

Dipark2

Customer Service / September, 2019 - October, 2020

Jio Care in Pakistan


Greet customer with a genuine smile. Interest •Providing product information, answering questions, offering assistance and suggesting items processing cash and credit card payments. Preparing order list,expiry, damaged inventory list for wear house purposes


Lahore



Profile

 qadrisamran74@gmail.com

 0525492060

 Dubai
Jebel
Ali
Dipark2

Skills

EFFECTIVE MOTIVATOR

**GREAT CLIENT RELATIONSHIP
MANAGEMENT**

COMMUNICATION

PROBLEM SOLVING

LEADERSHIP

ACTIVE LISTENING

CUSTOMER SERVICE

Languages

ENGLISH : Expert

HINDI : Basic

URDU : Basic

Personal Information

Birthday : 07/09/2002

Nationality : Pakistan

Gender : Male

Receptionist / November, 2020 - August, 2021

Moon Grill Hotel

Keeping the customer informed about everything and answering all their queries Pick up and answer every call to the reception A Receptionist's duties and responsibilities include greeting visitors, helping them navigate through an office, and supplying them with refreshments as they wait.

Personal Interests

Music

Travelling

Declaration

I declare that all the facts given above are genuine to the best of my knowledge and belief I hereby declare that the details and information given above are complete and true to the best of my knowledge.

References

Samran Ali
Security Guard
Dubai jebel Ali
0525492060
qadrisamran74@gmail.com

Career Highlight

Active Listening Skills. Improving Customer Experience. • Building Customer Loyalty. • Positive Attitude. • Bilingual Customer Support. Customer service representatives receive and make telephone calls and it is our job to help maintain strong relationships with customers by responding to questions and concerns with speed and professionalism.

Marital Status : Single
Passport No : UU1827631
Expiration Date : 09/15/2025
Father Name : Abdul Aziz