



ARSHAD KUNDUVAYIL

Address: Ajman , United arab emirates
UAE Driving License: Yes
Phone: +971 - 506312962
Email: arshadkvl28@gmail.com
LinkedIn: [Arshad k](#)

SUMMARY

Salesman and Customer Service Associate with over 4 years of experience in a hypermarket setting. Skilled in assisting customers and maintaining inventory. Also experienced as a Receiver, handling stock, checking shipments, and ensuring smooth store operations. Enjoys working in fast-paced environments and as part of a team to provide excellent customer service

WORK EXPERIENCE

- Stock Receiver, Nesto Hypermarket, Ajman** Jun 2024 - Present
- Receive shipments, check for damages and sort stock for distribution in the store,Keep record of invoices sent and received , Contact supplier and resolve any shipping issues
- Sales and Customer Servies Associate** Dec 2022 - Jun 2024
- Provided exceptional customer service and sales support within the retail environment of Nesto Hypermarket
 - Demonstrated proficiency in product knowledge, assisting customers with inquiries
- Store Assistant & Specialist , Kehla Lights, Kerala** Jan 2020 - Sep 2022
- Assisted in daily operations at Kehla Lights, ensuring efficient store functioning.
 - Conducted basic market research to understand customer preferences and trends
 - Managed inventory and stock levels, ensuring adequate supply and timely replenishment
- Internship, KSRTC- Nilambur** 2019
- Cooperate with technicians to create interaction and experiences about the common behavior of jobs
 - Lead,Maintains the quality of service, craftsmanship, diagnose and flexing of problems.

EDUCATION

- Diploma in Automobile Engineering** 2018 - 2020
- POLYTECHNIC COLLEGE , EDAVANNA
- Specialized in automotive systems, vehicle maintenance, and engine technology.
 - Completed hands-on training at KSRTC , focusing on vehicle diagnostics and repair techniques.
- Higher Secondary Diploma in Humanities** 2016- 2018
- MPM HSS CHUNGATHRA
- Developed a strong foundation in communication, critical thinking, and cultural studies.

ADDITIONAL INFORMATION

- **Technical Skills:** Proficient in sales excellence, public relations, teamwork, time management, leadership, effective communication, and critical thinking.
- **Languages:** English, Hindi, Arabic , Malayalam..
- **Activities:** Actively participated in various football matches and automobile events, demonstrating teamwork, sportsmanship, and a passion for the automotive field.