



Mr. Surya Saud

Waiter

CONTACT

ADDRESS:
Chaumala, Gauriganga-1,
Kailali, Nepal

Mobile:
+977-9860032189

Email:
surajsaud.143@gmail.com

LANGUAGES

- Nepali
- English
- Nepali Sign Language

SKILLS

- Customer Service
- Team Work
- Written Communication
- Fast Learner
- Work Under Pressure
- Problem Solving

PERSONAL DETAILS

Date of Birth: 09th NOV 1995

Gender: Male

Nationality: Nepalese

Marital Status: Married

Height: 167.64 CM (5'5")

Weight: 60 KG

PASSPORT DETAILS

Passport No: 11221008

Date of Issue: 23 Dec 2018

Expiry Date: 22 Dec 2028

Place of Issue: MOFA, Nepal

PROFILE

Dedicated and customer-oriented waiter with 6 years of experience in providing exceptional dining service. Adept at multitasking, handling high-pressure environments, and ensuring guest satisfaction. Seeking to bring my expertise to enhance the dining experience at your establishment.

EXPERIENCE

Waiter - Sam's One Tree Cafe

17 OCT 2016 to 17 Nov 2022

Kathmandu, Nepal

- Welcomed guests, presented menus, and ensured a pleasant dining experience.
- Recommended menu items and specials to enhance customer satisfaction.
- Addressed customer inquiries and resolved complaints professionally.
- Maintained cleanliness and organization of dining areas and service stations.
- Trained new staff on restaurant policies and customer service standards.

EDUCATION

Bachelor Degree in Education

Running

Central Campus for The Deaf, Kathmandu, Nepal

+2(Education)

2015

Central H. S. School for The Deaf, Kathmandu, Nepal

SLC

2013

Central H. S. School for The Deaf, Kathmandu, Nepal

TRAINING & CERTIFICATION

Barista Training

1 month

Goldenfuture Hospitality, Butwal, Nepal

Warehouse Helper Training

3 months

Amaze Solution, Surat, India

Basic Computer Course

3 months

DECLARATION

I hereby declare that all the information contained in this resume is in accordance with facts or truths to my knowledge.