



SULTHAN ALI

Team Member

+971 581361297 @ sulthanberika12@gmail.com Dubai - UAE

PERSONAL INFO

DOB : 22-11-1998

Nationality : Indian

Passport : R4195562

SKILLS

Excellent communication skill .

Computer literate .

Cash register operation .

Merchandise display .

Customer serviceAttention to detail .

Food Safety Procedures .

Inventory Management

LANGUAGES

ARABIC Intermediate

ENGLISH Proficient

HINDI Proficient

MALAYALAM Native

TAMIL Advanced

EDUCATION

High School - Kerala State Education Board
2015-2016

SUMMARY

To succeed in a multi-cultural organization by contributing the growth of the prospective employers with the best of my capabilities and utilizing the skills acquired in sales,marketing, finance and public relationship. Currently looking for a suitable position with a reputed organization where my education and experience can have valuable application.

PERSONAL SUMMARY

An ambitious individual who enjoys taking on responsibility and has a successful background in retail sales. Having a smart appearance with impeccable personal hygiene and a relaxed sociable demeanor.

EXPERIENCE

Team Member

05/2022 - 05/2023

Viva Supermarket- [Landmark Group]

Dubai

VIVA is the FIRST UAE food discounter in the region operating on a discount model, offering the highest quality products to its customers at the lowest price

- Issue receipts, refunds, change or tickets and Cross-sell products.
- Manage transactions with customers using cash registers
- Scan goods and ensure pricing is accurate Collect payments.
- Keeping a record of sales and restocking the store accordingly.
- Ensuring that the store is kept clean and organized.
- Receiving online orders and arranging delivery.
- Follow established procedures to label, track, and stock items properly.
- Ensure smooth day to day operations of the Customer Service Information Desk.
- Responsible to verify all goods arrived as per the agreed purchase, delivery note and agreed quantity has been received
- Responsible for the day to day check on the storage facilities of upkeep and hygiene.

Sales Associate

10/2018 - 04/2021

NEW CITY CENTER HYPER MARKET & DEPARTMENT STORE [EKK GROUP]

Sharjah - UAE

- Managing mobile counter
- Assisting sales team to full fill customer needs.
- Be involved in stock controlling and monthly stock taking.
- Ability to learn product code and style code quickly.
- Responsible of store to store transfer.
- Check and follow merchandizing standards of the store.
- Maintained store facilities to ensure smooth functioning.
- Assisted customer with locating and choosing merchandise in any store department.
- Coordinated with suppliers & clients on delivery of products.
- Cataloguing stock & performing inventory checks.

Sales Associate

05/2016 - 06/2018

Mobile World [Sales/Services]

Bangalore - India

- Merchandised store displays to keep store environment visually appealing and optimized equipment promotions.
- Maintain knowledge of multiple carriers plans and compare with confidence to customer.
- Familiar with all available phones as well as upcoming model.
- Explain options to customers and recommend best-fit choice.
- Offer accessories and phone insurance to improve sales total.
- Easily handled technical tasks such as transferring contacts and photos and setting up new phones with updates and account connections.