

PRATIK UPRETI

SALES ASSOCIATE/CASHIER

CONTACT



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Dubai, United Arab Emirates

SKILLS

- Communication Skills
- Active Listening Skills
- Persuasive Skills
- Collaboration Skills
- Self-Motivating Skills
- Problem Solving Skills
- Negotiation Skills

EDUCATION

B.COM

Delhi University

2016-2018

Bachelor's in commerce

State Board Of Secondary Education

Delhi University

2014-2016

Commerce

LANGUAGES

English

Hindi

Nepali

PROFILE

Results-oriented Customer Service Professional who excels at uncovering customer needs, finding solutions and handling objections.

- Manage transactions with customers using the point-of-sales system.
- Scan products and ensure accurate pricing.
- Take cash, credit and debit payments.
- Issue receipts, refunds, change or tickets.
- Redeem stamps and coupons.
- Cross-sell or upsell products.
- Resolve customer complaints and concerns

WORK EXPERIENCE

Sales Associate

Bhatbhateni supermarket

2019-2022

- Welcoming customers into the store
- Staying knowledgeable about our range of beauty and skin products
- Explaining to customers the best products for their needs
- Recommending related products to increase customers' options and enrich the shopping experience
- Explaining the benefits and functions of products, method of preparation and how to use them to achieve the best results
- Accepting and processing orders, operate the POS register and resolve returns issues
- Promoting special sales, offers and awareness of store loyalty program

Cashier/Product sales

Bhatbhateni supermarket

2023-2024(Feb)

- Manage transactions with customers using cash registers
- Scan goods and ensure pricing is accurate
- Collect payments whether in cash or credit
- Issue receipts, refunds, change or tickets
- Redeem stamps and coupons
- Cross-sell products and introduce new ones
- Resolve customer complaints, guide them and provide relevant information
- Greet customers when entering or leaving the store
- Maintain clean and tidy checkout areas
- Track transactions on balance sheets and report any discrepancies
- Bag, box or gift-wrap packages
- Handle merchandise returns and exchanges

Reference

Giridhari Chaulagain

(BBSM)

Manager

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