

ROSE ANN V TAMBILO

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KEY COMPETENCIES

Prioritizing and Organizing Management Passion for Excellence Team Leadership

Guest Relationship Support Team Communication

Service mindedness High Performance

PROFESSIONAL EXPERIENCE

The Cheesecake Factory Alshaya Co.W.L.L Head Bartender and Designated Trainer December 2021 -February 2024

• Creating a Quality and Memorable experience for the guest, leading team to a high standard values and services while we respect each other and support team for the success of the company.

M.H Alshaya Co. W.L.L Receptionist December 2020–December 2021

The Cheesecake Factory Alshaya Company Server / Host October 2017-December 2020

Supporting team in ways we can to create an environment where guest satisfaction is our highest priority.

V Logistics Corporation Receptionist February 2013-February 2015

• Interacts with guest and clients, greeting with warm smile, assisting, answering phone call and run errands while maintaining professionalism.

Tourist Bus Manila Genesis Charters and Tours Inc.

March 2012 – January 2013

Executive Coach Attendant

• Greets passengers and Assist to their seat, ensures food and giving them warm smile and friendly service. Making sure that passengers are comfortable and happy. Demonstrate safety procedures.

EDUCATION

College Degree Bachelor of Science in Tourism Management Manuel S. Enverga University Foundation

Secondary Inaclagan National High School

Primary Calumanguin Elementary School