



SAGAR GURUNG

PROFESSIONAL SUMMARY

To work in an environment that motivates excellence, passion for work and loyalty towards the organization that will strengthen my personal character, which will enable me to become more competitive in my chosen field or endeavor.

WORK EXPERIENCE

➤ SALES ASSOCIATE [2022- 2024]

Lulu Supermarket, Abu Dhabi-UAE

- Ensure high levels of customer satisfaction through excellent sales service.
- Assess customers needs and provide assistance and information on product features.
- Welcome customers to the store and answer their queries.
- Follow and achieve department's sales goals on a monthly, quarterly and yearly basis.

➤ CUSTOMER AGENT [2016- 2018]

BPO Call Center, Silguri, India

- Answering phones from customers professionally and responding to inquiries and complaints.
- Researching required information using available resources.
- Providing customers with the organization's service and product.

TRAINING

Basic Computer Course (MS, Word, Excel, Email Internet)

EDUCATION

Higher School Level in (Arts)

SKILLS

- Excellent customer services
- Polite, respectful and courteous manners
- Responsible, efficient and flexible
- Ability to work in a fast-paced, intense environment smoothly
- Maintaining a positive attitude and focus on customer satisfaction in a fast-paced environment
- Ability to stand and walk for extended periods of time

DECLARATION

I hereby declare that the above information is true and correct.

CONTACTS



+971-547633913



Callofduty93.ss@gmail.com



Dubai, UAE

PERSONAL DETAILS

DATE OF BIRTH : 22 Feb 1993

CIVIL STATUS : Unmarried

NATIONALITY : Indian

PASSPORT NO : S3256548

EXPIRY DATE : 12 jun 2028

VISA STATUS : Visit Visa

EXPIRER DATE : 08 Nov 2024

LANGUAGE : English,
Hindi & Nepali

STRENGTHS

- Ability to adjust to new conditions and challenges.
- Working effectively and harmoniously with others.
- Identifying issues and finding effective solutions.
- Clear and effective verbal and written communication.
- Efficiently managing one's time to meet deadlines and goals.

SAGAR GURUNG
Applicant