



DUSHEN KAUSHALLAYA

HOME DELIVERY TEAM LEADER

CONTACT



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Product City, Lakeside Tower D,
Dubai, UAE

EDUCATION

Hotel Management

UNIVERSITY OF COLLEGE OF LEARNING
2020 to 2021

ATAMIE INTERNATIONAL SCHOOL

1.G.C.E. Advanced Level
2018 to 2020

ATAMIE INTERNATIONAL SCHOOL

1.G.C.E. Ordinary Level
2016 to 2018

SKILLS

- Order picking & packing
- Inventory management
- Team leadership
- Handheld scanners
- Time management
- Health & safety compliance

LANGUAGES

- English
- Sinhala
- Tamil

PROFILE

Experienced warehouse and delivery team leader with a proven track record in fast-paced eCommerce operations. Skilled in inventory management, team supervision, order picking, and dispatch accuracy. Familiar with handheld scanners, pick & pack systems, and WMS tools. Dedicated to driving efficiency, safety, and customer satisfaction across logistics operations.

WORK EXPERIENCE

Home Delivery Team Leader

Grandiose Supermarket, Sport City, Stadium

2024 August to 2025 May

- Led operations across 3 stores, ensuring smooth workflows and on-time deliveries
- Managed daily deliveries of 300+ orders with an 80% on-time rate
- Resolved delivery challenges promptly, enhancing customer satisfaction
- Enforced strict safety and hygiene standards
- Conducted team briefings to boost accuracy and performance

Warehouse Picker

Grandiose Supermarket, Al Barsha

2023 January to 2024 June

- Picked and packed over 75 orders daily with high accuracy
- Assisted with stock control and inventory updates using handheld scanners
- Maintained organized picking areas to improve efficiency
- Trained new staff on safe and efficient picking procedures

REFERENCE

Rochiel Landicho

Grandiose Supermarket /Supervisor

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Michael bryan cariaso

Grandiose Supermarket /Head Team leader

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