



IRENE TUMUSIIME

Contact

Address
DUBAI, United Arab Emirates
0000

Phone
+971588347129

E-mail
tumusiimerene99@gmail.co
m

WWW
[Bold Profile](#)

Skills

Customer service

Dining area maintenance

Guest relations
management

Menu recommendations

Safe food handling

Order accuracy

Order management

Order taking

High volume dining

Dynamic and dedicated waitress with proven expertise at McDonald's, excelling in customer service and team collaboration. Recognized for enhancing guest satisfaction through attentive service and effective order management. Skilled in cash handling and maintaining a clean dining environment, consistently achieving high standards in fast-paced settings.

Work History

2021-04 - 2025-01	Waitress/Cashier <i>McDonald's, Dubai, United Arab Emirates (Remote)</i> <ul style="list-style-type: none">Maintained clean and welcoming dining environment, ensuring a positive guest experience.Kept server areas clean and stocked to increase efficiency while working tables.Handled high-pressure situations with composure, maintaining excellent service standards even during busy shifts.Exhibited strong multitasking abilities, balancing multiple tables and orders while delivering prompt service.Managed cash transactions accurately, ensuring proper change was provided to customers as needed.Collaborated with team members to consistently provide efficient service during peak hours.Proved successful working within tight deadlines and a fast-paced environment.Carried out complete opening, closing and shift change duties to keep restaurant working efficiently and teams ready to meet customer needs.
2019-11 - 2021-02	Waitress <i>Steak Aji Restaurant , Dubai, United Arab Emirates</i> <ul style="list-style-type: none">Used cash registers and credit card machines to cash out customers.Enhanced customer satisfaction by providing attentive service and promptly addressing any concerns.Demonstrated adaptability by quickly learning new menu items and incorporating them into knowledgeable recommendations for guests.

Greeting guests

Team collaboration

- Collected payment for food and drinks served, balanced cash receipts and maintained accurate cash drawer.
- Printed dining checks with total due, collected payment and offered receipts to complete transactions.

Education

2016-08

Diploma in Foods And Beverage Management: Food And Beverage Management

Makerere University - Kampala Uganda