



Sadiq Nasar

SALES SPERVISOR / CUSTOMER SERVICE
MANAGER



+971582935403



sadhikksuhara@gmail.com



Deira, United Arab
Emirates, Deira, United
Arab Emirates

SKILLS

Analytical Problem
Solving

POS Systems Knowledge

Microsoft Office (Word,
Excel, PowerPoint)

Customer Relations

Inventory Tracking

Time Management

Sales Techniques

Critical Thinking

Team Work

MYCOM

GIMA

LINKS

linkedin:

<https://www.linkedin.com/in/sadhik-nasar-8495912b4?lipi=urn%3AIn%3A...>

LANGUAGES

English

PERSONAL DETAILS

Date of birth

17 Apr 1996

Nationality

Indian

Visa status

Resident Visa

ABOUT ME

With over 8 years of proven excellence in sales and customer support, I am eager to join your forward-thinking team to leverage my skills and drive organizational success. I am passionate about delivering impactful results and confident in my ability to make a significant contribution to your company.

WORK EXPERIENCE

Visual Merchandiser /Sales Supervision

Sanford Middle East DWC LLC / Dubai / Apr 2023 - Present

- Efficiently managed customer complaints, delivering timely, effective solutions to ensure high satisfaction.
- Delivered exceptional customer service with a friendly, approachable demeanor, fostering a welcoming environment.
- Identified customer needs through active listening and provided detailed product and service information.
- Processed returns and exchanges, inspecting items and adhering to company policies to ensure satisfaction.
- Increased sales revenue through targeted marketing strategies, attracting more customers.
- Accurately reported transactional information to the Department, maintaining detailed logs for future reference.

Store Operations Coordinator←Customer Service captain

Majid Al Futtaim Carrefour / Dubai / Mar 2016 - Mar 2023

- Delivered exceptional customer service, addressing inquiries and resolving issues promptly via phone and email.
- Assisted customers with order processing, ensuring accuracy and timely delivery to enhance satisfaction.
- Managed inventory-related inquiries, providing precise product availability and restocking information.
- Maintained detailed and accurate customer service records using advanced CRM and inventory systems.
- Collaborated with team members to optimize store layout and processes for improved customer access.
- Conducted thorough inspections of received goods, ensuring product quality and addressing discrepancies quickly.
- Supported colleagues in a fast-paced environment, fostering a team-oriented atmosphere and operational efficiency.

EDUCATION

Diploma in Mechanical Engineering

Govt Polytechnic College Kalamassery / Kerala / 2015

- Graduated with Distinction in Mechanical Engineering Diploma
- Recognized for innovative project designs and solutions

Higher Secondary Education

Govt of Kerala / India / 2013

SSLC (Secondary School Leaving Certificate)

Govt of Kerala / India / 2011

COURSES

Sales Strategy: Building Relationships to Successfully Sell

Linkedin Learning / May 2024 - May 2024

Sales: Closing Strategies

Linkedin Learning / Jun 2024 - Jun 2024