

# SALANI PRIYADARSHANI PERERA

Contact: +94766163541 | G-mail: [sppeerera69@gmail.com](mailto:sppeerera69@gmail.com) | Residence: 308/1, Kandy, Sri Lanka.  
LinkedIn: [www.linkedin.com/in/sppeerera](http://www.linkedin.com/in/sppeerera)

## Professional summery

Experienced cashier with over three years of proven expertise in customer service, issue resolution and high-pressure performance. Skilled in teamwork and communication delivering results that exceed expectations. Seeking to leverage my skills in a dynamic role to drive customer satisfaction and operational excellence.

## Professional experience

Cashier at Moscow Trade Supermarket, Himmafushi, Maldives. Sep2023- Jan 2025

- Managed register closing procedures, ensuring all cash was balanced and accounted for.
- Assisted in store promotions by informing customers about ongoing sales, boosting revenue by 15%.
- Ensured accurate cash handling, balanced tills, and prepared daily sales reports.
- Assisted with stocking, inventory management, and maintaining store cleanliness.

Cashier & Sales Associate at, Kitchen Gallery (Pvt)ltd. Yakkala, Sri Lanka. May 2021 - Aug 2022

- Greeted customers and provided excellent service, ensuring a positive shopping experience.
- Assisted customers with purchases, providing excellent service and product knowledge.
- Handled refunds, exchanges, and customer queries efficiently to enhancing the store's reputation.
- Maintained a clean, organized, and visually appealing sales floor.

Cashier & Waiter at Ledbury Restaurant, Yakkala, Sri Lanka. Dec 2015 - Oct 2016

- Provided excellent customer service by greeting, seating, and presenting menus with a friendly, professional demeanor.
- Collaborated with kitchen and service teams to streamline operations, reducing wait times by 25%.
- Managed inventory of supplies and ensured timely restocking, preventing shortages during peak hours.
- Managed customer orders using a POS system and handled cash transactions accurately.

Trainee Cashier at Keels Super Market, Eldeniya , kadawata, Sri Lanka. Dec 2012- July 2013

- Learned POS system operations, barcode scanning, cash handling and receipt management under supervisor guidance.
- Improved checkout speed while maintaining accuracy, reducing customer wait times.
- Recognized for maintaining a calm and professional demeanor during peak hours.

## Education qualification

- |                                                                                    |                   |
|------------------------------------------------------------------------------------|-------------------|
| • BA (Hons) Film &Television Studies - University of Kelaniya, Sri Lanka.          | Mar 2017-Mar 2021 |
| • Passed G.C.E Advanced Level - Kirillawala National Collage, Kadawata, Sri Lanka. | Aug 2015          |
| • Passed G.C.E Ordinary Level - Kirillawala National Collage, Kadawata, Sri Lanka  | Dec2012           |

## Certification

- |                                                                            |                    |
|----------------------------------------------------------------------------|--------------------|
| • Basic Computer Course with internet & e-mail – V.R.C, Mahara, Sri Lanka. | Jan 2016-July 2016 |
|----------------------------------------------------------------------------|--------------------|

## Skills

### Interpersonal skills

- Excellent time management, Strong communication & customer service abilities.
- Adaptable and quick to learn in fast – paced environments.
- Excellent team collaboration and conflict resolution skills.
- Ensuring accurate billing and identifying transaction errors.

### Technical skills

- Proficient in POS systems for order entry and payment processing.
- Familiar with refund and exchange procedures.
- Expertise in handling cash, credit card transactions and balancing tills.

### Language skills

- |                    |                    |                         |
|--------------------|--------------------|-------------------------|
| • Sinhala - Native | • English - fluent | • Divehi – intermediate |
|--------------------|--------------------|-------------------------|