



# NIRUKSHI GUNASEKARA

## CASHIER/ SALES ASSOCIATE

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ADDRESS : Dubai ,United Arab Emirates

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### PROFILE SUMMARY

Experienced and customer-oriented Cashier and Sales Assistant with over three years of expertise in handling cash transactions, supporting sales activities, and providing outstanding customer service. Proficient in POS systems, inventory management, and upselling techniques. Adept at creating a welcoming shopping experience and resolving customer concerns efficiently in fast-paced retail and dining environments.

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### PROFESSIONAL EXPERIENCE

**Sales Assistant/Cashier - Debonairs Pizza & Steers Burger by Man Restaurant, (March 2023 – December 2024)**  
**Dubai, United Arab Emirates**

#### Duties & Responsibilities

- Processed payments efficiently using POS systems while maintaining accurate records.
- Assisted customers with product selections, upsold items, and promoted special offers.
- Maintained a clean, organized cashier station and provided prompt customer service.

**Team Leader/Customer Care Service - The Grand Hotel,**  
**Kurunegala, Sri Lanka**

**(January 2020 – December 2022)**

#### Duties & Responsibilities

- Managed customer payments and ensured accuracy in transactions.
- Led a team to provide efficient and friendly table service during high-traffic periods.
- Promoted menu items, contributing to increased sales and customer satisfaction.

**Sales Lady cum Cashier - Keells Supermarket**

**(June 2018 – January 2020)**

**Kurunegala , Sri Lanka**

#### Duties & Responsibilities

- Promoting in-store offers, loyalty programs, and discounts to customers.
- Scanning and processing customer purchases accurately and handling cash, credit, and debit transactions.
- Managed waste disposal and reported any broken items to the maintenance team.

### EDUCATION

- Certificate of Pastry & Bakery - - Sri Lanka (2023 – 2024)
- AAT Intermediate Level (Accounting Techno-logy) - Sri Lanka (2015 – 2016)
- Certificate in Computer Application Assistance - Sri Lanka (2016 – 2017)
- Hospitality Training, Wise Way Hotel School, -Sri Lanka (2017 – 2018)

### KEY SKILLS

- Cash Handling & POS System Operation
- Customer Service & Relationship Building
- Product Upselling & Promotion
- Accurate Transaction Processing
- Problem-Solving & Conflict Resolution
- Time Management & Multitasking

### PERSONAL INFORMATION

- Full Name :- Nirukshi Gunasekara
- Date of Birth :- 03rd September 1994
- Gender :- Female
- Marital Status :- Single
- Nationality :- Sri Lankan

### RECOMMENDATIONS

Is available upon the request.

I do hereby declare that the above particulars furnished by me are true and accurate to the best of my Knowledge.