



Muditha Subasinghe

Date of birth: 06/08/1998 | **Nationality:** Sri Lankan | **Phone number:**

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ABOUT ME

The proficiency manager is knowledgeable about scheduling, money handling and team management. Adept at handling all areas of operation keen to develop and advance professionally into a position offering additional professional challenge and room for advancement. Experience is manager hide effective at and keep in operation running smoothly and customer satisfied with high-quality, efficient service. talent for proactively solving problems and keeping team members on task. Energetic employee is well-versed in strong communication and organizational skills. Seeks solutions to problems and applies extensive analytical knowledge to findings. Adept at multi-tasking. Leading group discussions and managing projects. Committed manager with exceptional leadership, organizational skills, and communication abilities leads high-performing cross-functional teams, Leads Projects, company operations, and business.

WORK EXPERIENCE

30/11/2023 – CURRENT Dubai, United Arab Emirates

WAREHOUSE SUPERVISOR MIX BASKET TRADING L.L.C

Dedicated and results-oriented E-commerce Executive with a proven track record of driving revenue growth, optimizing online platforms(NOON), and enhancing customer experiences. Seeking a challenging role where I can leverage my strategic leadership, analytical skills, and in-depth knowledge of e-commerce trends to contribute to the success of a dynamic organization.

- Monitored and ensured team compliance with company regulations and procedures.
- Mentored and developed team members in picking techniques, and optimizing overall team performance.
- Developed lasting relationships with peers, upper management, and vendors.
- Inspired and motivated warehouse teams in operational improvement, increasing team efficiency.

21/03/2018 – 25/08/2023 Dubai, United Arab Emirates

RESTAURANT SUPERVISOR AMERICANA GROUP HARDEE'S

- Effectively organized staff placement per shift with zero error rate.
- Evaluated team outputs and delivered constructive feedback to professional development.
- Adhered to company standards and compliance requirements for operations and cleanliness.
- Kept employees operating productively to meet business and customer needs.
- Addressed staff absences and holiday requests to achieve consistent rota coverage.
- Developed continuous improvement initiatives to drive team efficiencies.
- Conducted audits and reviews to enhance team performance.
- Updated training and procedures to address skills gaps and challenges.
- Managed staff schedules, ensuring required coverage to meet shift needs within budget.
- Ordered stock and procured services to deliver on company goals.
- Trained and mentored new employees to maximize team performance.
- Implemented team efficiency by analyzing staff and equipment performance.
- Increased team efficiency by analyzing staff and equipment performance.
- Led by example and demonstrated company best practices.
- Created rotas and administered payroll while balancing budget constraints.

EDUCATION AND TRAINING

2008 – 2010 Kuala Lumpur, Malaysia

DIPLOMA IN CULINARY ART SG Academy

Website <https://sgacademy.edu.my/index-en.html>

Website <http://www.swisslanka.com/>

LANGUAGE SKILLS

Mother tongue(s): **SINHALESE**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B2	B1	B1	B1	B1
HINDI	B1	A1	B1	B1	A1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

Microsoft Excel | Microsoft Powerpoint | Microsoft Office | Outlook | Microsoft Word | E-Marketing & E-Commerce