

ABHIRAMI

Logistics and Supply Chain Management

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Profile

Dynamic Post Graduate in Logistics & Supply Chain, with a proven track record in retail operations and financial accounting. Skilled in delivering exceptional customer service, building strong customer relationships, and leading high-performing teams. Proficient in analyzing market trends and optimizing inventory management to maximize profitability. Excellent communication and negotiation skills, contributing to sustainable business growth in a competitive retail landscape.

Professional Experience

OPERATION COORDINATOR GRK Gold palace

• Demonstrated proficiency in using retail software platforms, such as POS system and inventory tracking solutions, to efficiently manage sales, inventory, and customer interactions.

 Processed cash and credit transactions accurately, demonstrating strong attention to detail and maintaining financial integrity.

Collaborate with senior management to ensure product availability, proactively minimizing stockouts through effective inventory planning and communication.

· Analyze sales trends and monitor market competition to develop and adjust sales strategies for business growth.

• Deliver high-quality customer service by accurately identifying and fulfilling client requirements

ACCOUNTANT CUM INVENTORY MANAGEMENT **Royal Relax Mattress**

· Managed daily financial transactions, including sales, purchase, and expenses, ensuring accurate record keeping and financial accountability.

- Proficient in using Trade Easy software in managing financial records and generating detailed accounting
- Review of monthly, annual financial statements.
- Conducted regular inventory counts to ensure accurate stock levels, and maintain proper inventory
- · Monitored and documented inventory movement, including stock inflows and outflows, to maintain reliable records.

Education

Postgraduate diploma in retail and supplychain management **BITC Singapore**

Bachelor of commerce **Kannur University**

May 2023 - May 2024 Redhill, Singapore

May 2023 - May 2024

Seragoon r, Singapore

Oct 2020 - Mar 2022

Kerala, India

Jun 2016 – May 2019 Kerala, India

Skills

Ms Excel Tally

Communication skill Customer service Problem solving Adaptability

Record keeping Time management **Inventory Management** Retail management

Supply chain management Cdit

Languages

English Malayalam Tamil Hindi

Certificates

• Diploma in computerized financial accounting

• Front office management

• References

Anil kumar, Manager, GRK gold palace +6598533746