



ABID C A

**MERCHANDISER CUM
SALESPERSON**

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Abu Dhabi - UAE

Skills

- Customer Service
- Retail Sales
- Operating POS
- Time Management
- MS Office
- Building Customer Loyalty
- Team Building

Languages

- English
- Hindi
- Arabic
- Malayalam

Visa Status

Visit Visa – Exp. 17.09.2023

Awards

04/2021

Employee of the Month -
April 2021

Cone Zone, Riyadh, Saudi
Arabia

Hobbies

Sports, Travel

CAREER OBJECTIVE

Highly motivated merchandiser/salesperson skilled in Microsoft office, handling money, restocking merchandise, and assisting customers in finding products. a track record of keeping work areas clean, neat, and professionally organized. Excellent listening skills combined with an attentive and detail- oriented personality, providing exceptional customer service and workplace focus. Quick and accurate in cash and card transactions, with exceptional multitasking abilities.

PROFESSIONAL EXPERIENCES

10/2019-12/2021

Merchandiser/Sales Executive

Cone Zone, Riyadh (Saudi Arabia)

- Greeting customers and taking orders.
- Processing cash, debit & credit card payments.
- Complied with all F&B regulations.
- Assisting customers with queries and providing solutions quickly.
- Possessing excellent product knowledge to increase sales.
- Following up on orders to prevent delay and frustration.
- Updating the product inventory.
- Keeping the dining area clean during downtime.
- Ensuring that each customer leaves the store satisfied

06/2018-08/2019

Retail Supermarket – Storekeeper

Fine Fair Supermarket, Thrissur (India)

- Operated a cash register and received payments for goods sold.
- Stocked shelves and created sales displays.
- Take delivery of all incoming materials and reconcile with purchase orders
- Track, document, and resolve any discrepancies on received orders
- Responsible for packing, pricing, labeling, and returning supplies
- Manage supplier relations and database as well as maintain high ethical relationships both internally and externally

02/2016-04/2018

Cashier/Sales Person

Essa Almas Grocery LLC, Dubai (UAE)

- Scan customer purchases and completed transactions.
- At the end of every shift, reconcile the cash drawer with the manager.
- Regular shelf restocking to keep products visible for customers.
- Examined products to remove expired or spoiled items from stock.
- Balanced out daily sales history at the end of the day.
- Keep the store area clean and free of food particles.
- Assisted customers in finding and selecting appropriate merchandise throughout the store

ACADEMIC QUALIFICATIONS

07/2013- Bachelor of Arts in Economics
Present University of Calicut, Kerala, India

06/2011- Higher Secondary Education
05/2013 G.H.S.S Ganeshgiri, Kerala, India

03/2001- Primary Education
05/2011 GHSS Cheruthuruthy, Kerala, India

CERTIFICATES

02/2015-11/2015

Tally ERP 9

Softtech Info Systems, Kerala, India

- Basics of Tally
- Fundamentals of Accounting

PROJECTS

12/2015-12/2015

Introduced a recycling program for the College Campus (2016)

Started a waste collection campaign in which all of the students on campus took part. They were encouraged to collect waste from the campus, separate different sorts of waste, and be aware of how to treat waste at home and on campus. The event ended with a pledge to protect planet earth.