



CONTACT

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-  Al-Barsha / Dubai / United Arab Emirates

EDUCATION

MANSOURA UNIVERSITY 2016

Bachelor of Commerce -
Accounting Department

SKILLS

- Customer Service Skills
- Verbal and Written
- Communication Skills
- Organizational Skills
- Detail Orientation
- Microsoft Office Skills
- Basic Data Entry
- Skills Sales Analysis
- In-Store Logistics Services
- Customer Service
- Visual Marketing
- Leadership and Team Building
- Business Intelligence
- Negotiation and Communication
- Working under pressure
- Problem-solving
- Continuous pursuit of continuous learning

LANGUAGES

- Arabic : Mother Tongue
- English : Good

SALES ASSOCIATE

ADEL ABDEL HALIM ABDEL HALIM IBRAHIM

During my tenure at K F C Fried Chicken, I took on the roles of cashier, shift supervisor, and eventually advanced to the position of assistant manager. Consistently, I excelled in customer interaction, always striving to achieve the highest levels of customer satisfaction. Additionally, my leadership role overseeing a team of 15 employees proved successful in meeting the company's objectives. In the FMCG department at Carrefour from 2014 to 2017, I leveraged this experience to gain a deep understanding of the fast-moving consumer goods market, contributing to enhancing the shopping experience and achieving the company's goals.

EXPERIENCE

FMCG FAST MOVING CONSUMER GOODS DEPARTMENT AT CARREFOUR

2019 - 2023

- Contributed to the fast-moving consumer goods section.
- Gained expertise in market trends and customer preferences.
- Enhanced the shopping experience through effective product placement and promotion
- Collaborated with cross-functional teams to optimize inventory management.

ASSISTANT MANAGER AT K F C FRIED CHICKEN

2018 - 2019

- Led and motivated a team of 15 employees to achieve company goals.
- Provided guidance and training to staff on goal achievement and customer service.
- Ensured efficient day-to-day store operations.

SHIFT SUPERVISOR AT KENTUCKY FRIED CHICKEN

2016 - 2018

- Oversaw daily operations, ensuring smooth workflow during shifts.
- Supervised and trained staff, fostering a positive and productive team environment.
- Managed inventory and coordinated restocking activities.

CASHIER AT KENTUCKY FRIED CHICKEN

2014 - 2016

- Processed customer transactions accurately and efficiently.
- Provided excellent customer service, ensuring high levels of satisfaction.
- Managed cash register operations and maintained financial accuracy.
- Handled customer inquiries and resolved issues promptly.

COMPUTER SKILLS

- Microsoft Word
- Microsoft Excel
- PowerPoint