

ADERSH A B

Procurement | Logistics | Warehouse Executive

Contact Info



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UAE

Key Skills

- · Vendor Management
- · Procurement & Sourcing
- · Supply Chain Coordination
- Inventory Management
- · Last-Mile Delivery Operations
- Route Planning & Optimization
- Team Supervision
- Performance Metrics Monitoring
- Customer Service & Complaint Resolution
- Warehouse Operations
- Order Fulfillment
- Stock Auditing & Reconciliation
- CRM Management
- Sales Target Achievement
- Documentation & Compliance
- Front Desk Operations
- Guest Relations
- Billing & POS Handling

Professional Summary

Results-driven professional with 6+ years of experience across procurement, logistics, warehouse operations, sales, and front office management. Proven expertise in vendor management, inventory control, last-mile delivery, team supervision, and customer service. Adept at optimizing supply chain efficiency, ensuring documentation accuracy, and meeting performance KPIs. Strong communicator with a track record of driving operational excellence and client satisfaction in fast-paced environments.

Work Experience

Vehicle Evaluator – Popular Motor World Pvt Ltd **November 2023** – **April 2025**

- Evaluated vehicles received through exchange offers, assessing condition, mileage, service history, and market trends to determine fair purchase value.
- Quoted competitive offer prices to customers for exchanged vehicles, balancing profitability with customer satisfaction.
- Handled the procurement and documentation of used vehicles, ensuring smooth internal transfer and compliance with showroom policies.
- Coordinated inspection and minor reconditioning of acquired vehicles to prepare them for resale in the used car division.
- Assisted in marketing and selling pre-owned vehicles in the used car showroom, engaging with prospective buyers to close deals.
- Maintained detailed records of vehicle evaluations, pricing history, and sales performance to support strategic decision-making.

Team Leader – Instakart Services Pvt Ltd **September 2020** – **October 2023**

- Supervised a team of 20+ delivery associates, ensuring efficient last-mile delivery across assigned zones.
- Developed and implemented route planning strategies to maximize delivery productivity and minimize delays.
- Monitored and reported key performance indicators (KPIs) to improve fleet performance and reduce turnaround times.
- Delivered customer satisfaction by resolving service complaints within SLA and maintaining accurate delivery logs.
- Conducted SOP training and safety briefings to maintain operational compliance and reduce on-ground incidents.
- Coordinated with hub operations and inventory control to ensure real-time updates and smooth package movement.

Software Skills

- MS Office Suite (Word, Excel, PowerPoint)
- . CRM
- Internet Tools and Basic ERP Knowledge

Education

- Diploma in Logistics
 Management and SCM IBIS
 Academy, Edappally, 2023
- B.Com Mahatma Gandhi University (SNM College, Malliyankara), 2018
- Higher Secondary SNV SKT HSS, North Paravur, 2015
- SSLC Govt. of Kerala, 2013

Languages

- English
- · Malayalam & Hindi

Personal Details

· Nationality: Indian

Date of Birth: 24/12/1997Passport No: U6380920Valid Till: 08/01/2030

Warehouse Assistant – Future Group Lifestyle Ltd January 2020 – June 2020

- Performed receiving, tagging, and system entry of incoming stock items into warehouse management system (WMS).
- Maintained proper inventory tracking, supporting FIFO/LIFO practices to optimize stock rotation and shelf life.
- Assisted in order picking, packing, and shipping, ensuring zero dispatch errors and accurate order fulfillment.
- Reported daily stock discrepancies and variances to the inventory control team for timely resolution.
- Operated material handling equipment (forklifts, pallet jacks) in line with warehouse safety protocols.
- Ensured warehouse hygiene and compliance, supporting ISO and HSE audit readiness.

Sales Executive – Maruti Suzuki Showroom October 2018 – July 2019

- Achieved and exceeded monthly vehicle sales targets through effective client engagement and needs analysis.
- Provided end-to-end product consultation, including test drives, vehicle specifications, and after-sales services.
- Processed loan, insurance, and registration paperwork, ensuring accurate documentation and approvals.
- Maintained updated records in CRM systems and followed up on leads to boost sales conversion.
- Participated in automobile expos and dealership promotions to generate leads and enhance brand visibility.
- Coordinated with vehicle service teams to ensure prompt and damage-free vehicle delivery to customers.

Front Office Executive – Hotel Galaxy, Paravur 2017 – 2018

- Managed front desk operations, including guest check-in/checkout and reservation coordination.
- Provided timely assistance with guest queries, complaints, and concierge services, ensuring satisfaction.
- Maintained daily occupancy logs, billing records, and POS transactions in the hotel management system.
- Coordinated with housekeeping and room service teams to ensure room readiness and cleanliness standards.
- Handled incoming calls, bookings, and walk-in guest inquiries, maintaining a professional reception environment.
- Generated and submitted daily revenue reports and occupancy summaries to hotel management.