



# AFSAL ABBAS

## Phone

+971 505903778

## Email

afsalabbas1616@gmail.com

## Address

United Arab Emirates

## About Me

I WORKED IN HOSPITALITY FOR THE PAST 8 YEARS. AM A HARDWORKING AND MOTIVATED PERSON I HAVE CONTRIBUTED IMMENSELY TO IMPROVING THE BUSINESS BY SUCCESSFULLY MANAGING PROJECTS RESULTING IN INCREASED PERFORMANCE AND PRODUCTIVITY. I ASSURE YOU THAT I CAN BE A GOOD ACCOUNTANT WHO IS SINCERE AND DEDICATED. I HAVE THE ABILITY TO WORK WITH ENTHUSIASM AND DEDICATION. I HAVE RECEIVED A LOT OF PRAISE FROM THE PLACE WHERE I WORKED BEFORE. THE ABILITY TO SUPPORT SUPERIORS IN THEIR WORK. THE ABILITY TO COMPLETE PROJECTS ON TIME AND ENSURE THAT THEY ARE COMPLETED. SKILLED AT IDENTIFYING OR ANTICIPATING PROBLEMS AND PROVIDING SOLUTIONS, COMMITTED TO DELIVERING OUTSTANDING CUSTOMER SERVICE AND FOSTERING A PRODUCTIVE, POSITIVE WORK ENVIRONMENT. IF YOU ARE LOOKING FOR A SMART PERSON, YOU CAN DEFINITELY SELECT ME.

## Skills

- Leadership
- Team Management
- Communication
- CUSTOMER SERVICE
- Financial Reporting
- Revenue Growth

## Certificate

DIPLOMA IN HOTEL MANAGEMENT COURSE

2016-2017

BASIC COUMPUTER COURSE

2014-2015

## languages

English

Hindi

Malayalam

Tamil

## Experience

### Fresh Food Supervisor

2023 - 2025

#### Lulu Hypermarket, Sharjah

Overseeing the day-to-day operations of a food service establishment, ensuring food safety, customer satisfaction, and efficient operations. They manage staff, maintain inventory, and enforce health and safety regulations. Providing excellent customer service and ensuring customer satisfaction. Addressing customer complaints and resolving issues promptly.

### Hot Food Supervisor

2019- 2023

#### Lulu Hypermarket, Sharjah

evaluate employee performance, provide feedback, and address any issues that arise. plan and assign tasks, set deadlines, and monitor progress to ensure efficient workflow. ensure that teams have the necessary resources and tools to complete their tasks effectively provide training, mentorship, and professional development opportunities to support employee growth. help resolve disputes and address any workplace conflicts between employees

### F&B PRODUCTION

2017- 2019

#### THE GOLF RESORT EAGLETON & HOTEL COCHIN LEGACY

encompasses the processes involved in transforming raw food materials into consumable products for consumers. This includes everything from sourcing ingredients to packaging and distribution, with each stage playing a crucial role in ensuring product quality and customer satisfaction . A key figure in hotel management is the General Manager, who is responsible for the overall success of the property.

## Education

### Bachelor Of Commerce (BCOM)

2015 - 2018

#### Calicut University

an undergraduate program focused on business and finance, covering topics like accounting, taxation, and business law. The program emphasizes the development of critical thinking, analytical, and problem-solving skills, which are essential for success in the business world.

### Diploma In Hotel Management

2016- 2017

#### Continental Institute Of Palakkad

Encompasses the operational and strategic oversight of hotels and other lodging businesses, ensuring a positive guest experience while achieving profitability. It involves various aspects, from managing daily operations to long-term planning and strategic development. A key figure in hotel management is the General Manager, who is responsible for the overall success of the property.