



## My Contact

+971 50 503 3219

a0499322@gmail.com

UAE.

## PERSONAL DETAILS

- Date Of Birth : 08 Feb 1986
- Gender : Male
- Nationality : Egyptian
- Visa Status : Visit Visa

## Skill

- Proficient in Microsoft Office
- Strong communication and interpersonal skills
- Excellent customer service
- Inventory management
- Team leadership and training

## Education

- Bachelor's in Physical Education, Zagazig University (May 2007)

## Hobbies

- Playing football

## Language

- Arabic
- English

# Ahmed Yehya

## Professional Summary

Ambitious and dedicated sales associate with extensive experience in retail and customer service. Proven track record in achieving sales targets and providing excellent customer support. Seeking to leverage expertise and leadership skills in a managerial role.

## Work Experience

### • Sales Associate

5 Year

Baby Shop,Egyptian

- Greeting customers, responding to questions, improving engagement with merchandise and providing outstanding customer service.
- Operating cash registers, managing financial transactions, and balancing drawers.
- Achieving established goals.
- Directing customers to merchandise within the store.
- Assisted customers with product selection and inquiries
- Managed inventory and ensured stock levels were maintained
- Achieved monthly sales targets consistently
- Trained new employees on store policies and customer service techniques

### • Supervisor

3 Year

Curvy,Egyptian

- Making sure employees that report to you meet performance expectations.
- Giving instructions or orders to subordinate employees.
- Ensuring that the work environment is safe, secure and healthy.
- Meeting deadlines.
- Approving work hours.
- Ensure great customer service at all levels.

### • Projects Manager

2 Year

Curvy,Egyptian

- Overseeing daily operations and staff management
- Implementing sales strategies to increase revenue
- Handling customer complaints and resolving issues promptly
- Analyzing sales data and preparing reports for senior management
- Coordinate and lead planning sessions for project development and execution
- Manage staffing and other resource needs to maximize potential for successful execution of projects
- Define project objectives and scope, identifying involvement of internal and external stakeholders
- Conduct risk analysis to reduce unforeseen obstacles and costs
- Create detailed schedule, project parameters, and budget expectations

### • Achievements:

- Promoted to Senior Sales Associate
- Supervisor at El tawhed & Elnor
- Senior Sales Associate at Baby Shop

