



AJAY MANOHARAN

PROFILE

A dedicated professional with 4 years of managerial and administrative experience and expertise in operations and customer service. Skilled in computer applications and effective communication. Seeking new opportunities in the UAE.

WORK EXPERIENCE

McDonald's UAE Assistant Manager

2021 - 2024

- Team Leadership: Supervise and manage team members to ensure smooth operations.
- Customer Service: Maintain high customer service standards & ensure customer satisfaction.
- Operations Management: Oversee daily restaurant operations, including inventory management, cash handling, and ensuring that food safety and quality standards are met.
- Financial Management: Assist in managing budgets, monitor sales, track expenses, and ensure profitability by controlling food and labor costs.
- Compliance and Safety: Ensure compliance with all health, safety, and labor laws, as well as company policies and procedures.
- Employee Training and Development: Coach and train employees on best practices, uphold company values, and foster a positive work environment.

Malabar Agro Products Marketing Manager & Specialist

2020-2021

- Develop and maintain strong relationships with partners, agencies, and vendors to support marketing initiatives.
- Monitor and maintain brand consistency across all marketing channels and materials.

REFERENCE

RAJEESH VADAKKEKKARA

McDonald's UAE

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KIRAN

McDonald's UAE/ SM

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EDUCATION

2017-2019
BACHELOR DEGREE

- Bachelor of business management

2015-2017
HIGHER SECONDARY

- Higher secondary school examination

SKILLS

- Project Management
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking

LANGUAGES

- English (Fluent)
- Hindi (Fluent)
- Malayalam (Fluent)
- Tamil (Fluent)