

# AKSHAY N J

Yas Village, Bldg. No-504, Yas Island, Abu Dhabi

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## PROFESSIONAL SUMMARY

Motivated F&B Associate with 2 years of experience, supported by a Master's degree in Logistics. Proven expertise in customer service, multitasking, and maintaining high operational standards. Adept at working under pressure with strong interpersonal and problem-solving skills. Eager to contribute to a dynamic organization and support business efficiency.

## EXPERIENCE

**F&B Associate** *Miral Experiences, Yas Island, Abu Dhabi* **Apr 2023 – Present**

- Delivered prompt, high-quality service, enhancing guest satisfaction.
- Ensured hygiene and safety standards in food preparation and presentation.
- Handled guest concerns professionally, fostering repeat business.
- Supported team operations with a strong customer-first mindset.

## EDUCATION

**MBA (Logistics)** *Nehru Institute of Technology, Coimbatore* 2020–2022 | 67%

**BBA** *Nehru Arts & Science College, Coimbatore* 2017–2020 | 68%

## SKILLS & STRENGTHS

- MS Office (Word, Excel, Outlook)
- Inventory Management
- Functional Testing
- Technical Support
- Customer Service & CRM
- Communication & Teamwork
- Time Management & Multitasking
- Critical Thinking & Adaptability

## LANGUAGES KNOWN

- Hindi
- English
- Tamil