



ALBIN JOHN

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📍 Al Nadha 1, Dubai, UAE



PROFILE SUMMARY

Accomplished Sales Professional with a demonstrated history of consistently surpassing sales objectives, exceptional communication abilities, and a strong commitment to customer satisfaction. Diligent and customer-oriented Server with a background in delivering exceptional service in high-pressure settings. Enthusiastic and innovative waffle artisan renowned for their meticulous focus on precision and mastery of flavor pairings.



KEY SKILLS

Team Work

Work Ethic

Multi-Tasking

Product Knowledge

Attention to Detail

Time Management

Optimistic

Customer service

Adaptability

Positive Attitude

Culinary Skills

Excellent problem-solving skill



EMPLOYMENT CHRONICLE

SALESMAN | 1 year

SURYA TEXTILES ALAKODE, KERALA, INDIA

- Engaging with clients, comprehending their needs, and aiding them in selecting suitable textiles and materials.
- Demonstrating an in-depth understanding of textile and fabric products, encompassing their features, advantages, and pricing.
- Actively participating in sales initiatives, promoting recent arrivals, exclusive discounts, and promotions.
- Employing upselling and cross-selling techniques to boost sales revenue in related product categories.
- Overseeing and upkeeping store inventory by monitoring stock levels and placing orders.
- Skillfully managing both cash and card transactions with precision and efficiency.

WAITER | 11 Months

MRA RESTAURANT KERALA, INDIA

- Welcome and escort patrons to their tables while presenting menus.
- Record guest orders for both food and beverages, making note of any special requests.
- Deliver ordered dishes and drinks, meticulously ensuring precision and appealing presentation.
- Offer warm and courteous customer service, attending to guests' needs.
- Clear and prepare tables for the next set of diners.
- Accurately handle payment transactions.

WAFFLE CHEF | 2 Years

SOBHA CITY MALL THRISSUR, KERALA INDIA

- Create diverse waffle batter recipes and explore flavor variations.
- Skillfully manage waffle machines to ensure flawless waffle preparation.
- Present waffles with an artistic touch, adding toppings and garnishes for visual appeal.
- Uphold stringent quality standards for waffles and oversee ingredient inventory.



ACADEMIC CREDENTIALS

- **HIGHER SECONDARY | 2015**
 - Board of Higher Secondary Examination, Kerala, India
- **SSLC | 2013**
 - Board of Public Examination, Kerala, India



CERTIFICATIONS COURSE

- Hotel Management (DDUGKY)



COMPUTER PROFICIENCY

- MS Office ★★★★★
- Basic Operations ★★★★★
- Internet & Email ★★★★★



PERSONAL DOSSIER

Gender : Male
Date of Birth : 28-06-1997
Nationality : Indian
Marital Status : Single
Language Known : English, Malayalam, Hindi



PASSPORT DETAILS

Passport Number : T 7872847
Date of Expiry : 01-08-2029
Place of Issue : Kozhikode



DECLARATION

I hereby declare that all the details in the application are true, complete and correct to the best of my knowledge and belief. I assure you that, if given an opportunity, I would put the best of my skills and talents to build my career as well as to meet your expectations.

Place :

Date :

ALBIN JOHN