



ALISHA SUBBA

Passport: PA0722632 **Nationality:** Nepalese **Date of birth:** 26 Oct 2001

Place of birth: Birtamode, Nepal **Gender:** Female

 **Phone number:** (+977) 9708374476

 **Email address:** alisha09.limbu@gmail.com

 **WhatsApp Messenger:** +9779708374476

 **Home:** Birtamode Koshi Province ,Jhapa, Nepal, 57204 Birtamode (Nepal)

ABOUT ME

A dynamic and results-driven professional with a strong background in sales, retail management, and English education, bringing over years of diverse experience across customer-facing and educational roles. Adept at building relationships, exceeding sales targets, and fostering engaging learning environments, with a proven ability to adapt across industries. Passionate about contributing to a reputable organization where i can leverage my communication, interpersonal, and organizational skills while continuing to grow professionally. Committed to being a resourceful and proactive team member, with a keen eye for detail and a dedication to continuous learning and development.

EDUCATION AND TRAINING

10+2

BALMIKI EDUCATION FOUNDATION [2020]

City: Birtamode | Country: Nepal

WORK EXPERIENCE

 **GORKHA DEPARTMENT STORE** – Birtamode, Nepal

City: Birtamode | Country: Nepal

SALES GIRL

[Jan 2020 – Feb 2021]

- Greetings Costumers
- Recommending Products
- Handling returns and refunds
- Arranging displays and merchandising

 – Birtamode, Nepal

City: Birtamode | Country: Nepal

ENGLISH TEACHER(EECOM)

[Mar 2021 – Nov 2022]

- Reading and Comprehension.
- Lesson planning
- Collaboration

 **VIVA SUPERMARKET** – Dubai, United Arab Emirates

City: Dubai | Country: United Arab Emirates

SALES ASSISTANT AND CASHIER

[Feb 2023 – Jul 2024]

- Greet and assist customers with enthusiasm, ensuring a positive shopping experience.
- Provide product information, make recommendations, and guide customers in making purchase decisions.
- Handle customer inquiries, complaints, and returns professionally and efficiently.
- Oversee day-to-day operations, ensuring the store is clean, organized, and well-stocked.
- Monitor stock levels, manage inventory, and assist in restocking and merchandising as needed.
- Take charge of the store in the absence of the Store Manager, ensuring smooth operations and adherence to company policies.
- Supervise junior staff and delegate tasks to ensure high productivity and customer satisfaction.
- Prepare daily sales reports and update management on store performance, customer feedback, and operational issues.
- Ensure all safety, hygiene, and security protocols are followed by staff and customers.
- Assist with in-store displays, signage, and promotional setups to attract customer interest.
- Monitor sales trends and provide feedback on product popularity and customer preferences.

LANGUAGE SKILLS

Mother tongue(s): Nepalese

Other language(s):

English

LISTENING C1 **READING** C2 **WRITING** C1

SPOKEN PRODUCTION C1 **SPOKEN INTERACTION** C1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user