

ANISH ANIRUDHAN

CONTACT INFORMATION

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CAREER OBJECTIVE

Motivated and service-focused professional with strong driving skills, customer support experience, and a commitment to operational excellence. Seeking a position as a Driver, Sales Assistant, Representative, or Merchandiser to contribute to customer satisfaction, brand promotion, and business growth. Flexible, hardworking, and ready to learn new skills to support organizational success.

PROFESSIONAL SUMMARY

Professional with over 9 years of experience in customer service, operational support, and facility management in UAE. Equipped with a valid UAE Driving License (Manual Light Vehicle, Category 03) and excellent knowledge of UAE roads. Skilled in client interaction, time management, route planning, and safety compliance. A reliable and proactive individual aiming to transition into customer-facing roles in driving, sales assistance, and merchandising.

TARGET POSITION

Driver / Sales Assistant / Representative / Merchandiser

PROFESSIONAL EXPERIENCE

CCTV/Control Room Operator

Emrill Group, Dubai, UAE (Currently working)

2024 – Present

- Supported operational security and client service by monitoring and coordinating visitor movements.
- Delivered timely information to emergency response teams and assisted customers as needed.
- Handled client interactions and inquiries professionally to ensure a positive visitor experience.

CCTV Operator / Control Room Operator

Transguard Group, Dubai, UAE

CCTV Operator / Control Room Operator

2023 – 2024

- Supervised daily operations through surveillance, assisting guests, staff, and vendors with queries.
- Maintained detailed records and logs, demonstrating attention to detail and organizational skills.
- Supported operational teams with incident management and customer handling.

Security Officer & CCTV Operator

G4S Security Solutions LLC, Dubai, UAE

2015 – 2022

- Provided assistance and directions to visitors and clients, ensuring a welcoming environment.
- Patrolled and monitored facilities, ensuring safety and compliance with operational standards.
- Maintained professional communication with clients and reported daily activities accurately.

EDUCATION

Higher Secondary Education

2008 – 2010

Marine Mechanical & Fabrication

College of Marine Technology, Ernakulam | 2011 – 2013

SKILLS	<div>Driver & Operational Skills<ul style="list-style-type: none">Valid UAE Driving License (Manual Light Vehicle – Category 03)Route Planning and Time ManagementKnowledge of UAE Roads and Traffic RegulationsDefensive Driving and Safety Compliance</div> <div>Customer Service & Sales Support Skills<ul style="list-style-type: none">Customer Engagement and Relationship BuildingTeamwork and Conflict ResolutionProblem Solving and Complaint HandlingInventory Monitoring and Merchandising BasicsPoint of Sale (POS) System Awareness (willing to learn)</div> <div>Technical and Administrative Skills<ul style="list-style-type: none">CCTV Monitoring and Emergency Response HandlingProficient in MS Office Applications (Word, Excel, Outlook)</div>
LANGUAGES	<ul style="list-style-type: none">EnglishHindiMalayalam
PERSONAL DETAILS	<ul style="list-style-type: none">Date of Birth: 11/03/1992Nationality: IndianPassport No: R4625608 (Expiry: 19/09/2027)UAE Driving License (Expiry: 12/07/2026)
DECLARATION	<p>I hereby declare that the above-mentioned details are true and correct to the best of my knowledge and belief.</p>