

ANJAY Sharma

Store Associate,sales Associate,cashier

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Highly motivated Retail Sales Associate with extensive customer service and sales experience. Outgoing sales professional with track record of driving increased revenue, improving buying experience and elevating company profile with targeted markets. Consistently recognized for sales performance and excellence in customer service. Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

Skills

Excellent Communication	●●●●●
Relationship building	●●●●●
Point of sale operation	●●●●●
Cash Handling	●●●●●
Excellent people skills	●●●●●
Stocking and replenishing	●●●●●
Team work and collaboration	●●●●●
Cash register operation	●●●●●

Work History

2023-03 - Current **SALES ASSOCIATE**

K Corner Asian Company , Abu Dhabi(UAE)

- Greet and serve walk-in customers providing high level service through product knowledge and based on the set procedures
- Take part in the opening and closing duties in compliance with the norms and internal procedures
- Ensure all operation details are clearly communicated to the team as part of maintaining a proper handover process detailed in the log book
- Process the orders received from Waiters and set them according to serving standards then ensure they are presented to customers within the serving timeframe
- Receive the daily orders, check the items according to the order specifications, display them in the presentation fridge and replenish regularly while maintaining hygiene and

presentation standards

- Receive and prepare take away orders making sure they are wrapped according to standards and take special orders from customers
- Receive and handle cash payments including exchange and money transactions while following the set policies
- Retail Store Operations Inventory Tracking-and POS System Operations Checking Inventories

2021-03 - 2023-03 Store Associate

Lulu Hyper Market , Abu Dhabi(UAE)

- Greeted customers, helped locate merchandise, and suggested suitable options.
- To help customer find item in the store provide customers with information about the all items. Displaying or arranging items according to the brand.
- Ordering and doing inventory using Portable Data Transfer.
- Answered customer questions about products and services, helped locate merchandise, and promoted key items.
- Performed other duties as assigned by management.

2018-01 - 2021-12 Store Associate

Pacific Mall, Penang (Malaysia)

- Greet and serve walk-in customers providing high level service through product knowledge and based on the set procedures.
- Participate in the inventory of products and report the end-of-day inventory status to Shop Manager..
- Assist Sales Associates in replenishing stocks on the shelves in order to ensure availability of products at all times.
- Assisted with the preparation of stockroom area for receiving incoming goods.
- Classify, store and tag items in the warehouse on a daily basis as per shop procedures and items' characteristics, in order to ensure timely finding and release of products.

2017-06 - 2017-12 Cashier

Bhatbhateni Super Market , Birgunj(Nepal)

- Operated cash register and accurately processed payments, returns, and exchanges.
- Demonstrated excellent customer service skills while interacting with customers in a friendly manner.
- Resolved customer complaints professionally in accordance with company policy.
- Accurately processed customer payments using cash, credit cards, and checks.
- Cross-trained colleagues on proper use of POS systems for efficient checkout times.
- Handled customer complaints and inquiries in a courteous and efficient manner.
- Used POS system to complete purchases for customers.

Education

2013-04 - 2014-04 Education

Shree Sarswati Ne.ma.bi.belahiya(bara) - Belahiya(bara)

2014-09 - 2016-12

Education

Gyan Jyoti Collage - Birganj (parsa) - Birganj(parsa)

Languages

English	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> <div>Advanced (C1)</div>
Arabic	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> <div>Upper intermediate (B2)</div>
Hindi	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> <div>Bilingual or Proficient (C2)</div>
Nepali	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> <div>Bilingual or Proficient (C2)</div>
Malay	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> <div>Advanced (C1)</div>
Urdu	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> <div>Advanced (C1)</div>

License

I have a UAE manual driving license