



ANSEL JOSEVA R

SALES PERSON / CASHIER

CONTACT

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➔: Dubai,UAE

PERSONAL INFORMATION

Date of Birth : 08.12.2001
Nationality : Indian
Gender : Male
Marital Status : Single
Visa Status : Visit Visa
Passport No : Y5699550

KEY SKILLS

Communication Skills
Customer service
Computer Knowledge
MS Office
Data Entry
Sales expertise
Inventory management
Upselling

LANGUAGES

English
Hindi
Malayalam
Tamil

PROFESSIONAL SUMMARY

A Experienced and customer-focused Sales Person and Cashier with over 3 years of expertise in retail environments. Skilled in operating cash registers, processing various payment methods, and providing exceptional service to enhance the customer experience. Adept at managing stock levels, organizing product displays, and ensuring store cleanliness. Strong communicator with a proven track record of meeting sales targets and resolving customer issues efficiently. Detail-oriented and able to handle high-pressure situations, while maintaining accuracy and professionalism. Committed to contributing to team success and supporting store operations.

WORK EXPERIENCE

SALES PERSON / CASHIER

Jan 2023 – Oct 2024

RELAINCE SUPER MARKET, KERALA,INDIA

Duties and responsibilities

- Greet customers as they arrive at the supermarket
- Operated cash register, processed customer transactions accurately and efficiently.
- Assisted customers with product inquiries, ensuring a high level of satisfaction.
- Managed stock inventory, restocked shelves, and ensured product displays were organized.
- Maintained cleanliness and organization of the store and checkout area.
- Handled returns and exchanges, providing prompt resolutions to customer issues.
- Processed payments through various methods (cash, card, mobile payments).
- Promoted store loyalty programs and special offers to increase sales.
- Collaborated with team members to meet daily sales targets and store goals.

SALES PERSON

Mar 2021 – Dec 2022

D-MART, KERALA, INDIA

Duties and responsibilities

- Greet customers and assist them in selecting products.
- Process sales transactions and handle cash or digital payments.
- Maintain product displays and ensure stock availability.
- Provide detailed information on product features and promotions.
- Resolve customer complaints and ensure satisfaction.
- Monitor inventory levels and report restocking needs.

PROFESSIONAL SKILLS

- Proficient in operating cash registers and handling various payment methods (cash, card, mobile).
- Strong customer service skills, with a focus on delivering a positive shopping experience.
- Excellent product knowledge, able to guide customers in making informed purchasing decisions.
- Skilled in inventory management, including stock replenishment and product organization.
- Efficient at handling returns, exchanges, and resolving customer complaints.
- Strong attention to detail, ensuring accurate pricing and scanning.
- Ability to work under pressure and meet daily sales targets.
- Team-oriented with effective communication skills and a collaborative approach to achieving store

EDUCATION

- BSC Computer science
Manonmaniam Sundaranar University

DECLARATION

I hereby declare that the above information are true to the best of my knowledge.