



# ANJITA THAPA

## Objective

Highly motivated and customer-oriented individual with extensive experience in cashier roles within both supermarket and restaurant environments. Proven ability to handle transactions efficiently, maintain accurate cash drawers, and provide exceptional customer service. Adept at working in fast-paced settings, managing multiple tasks simultaneously, and ensuring a positive customer experience



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UAE, dubai

## LANGUAGE

- English
- Nepali
- Hindi

## SKILLS

- Proficient in cash handling and transaction processing
- Excellent customer service and communication skills
- Strong attention to detail and accuracy
- Ability to work under pressure and in a fast-paced environment
- Familiarity with POS systems and
- Effective problem-solving skills
- Team player with a positive attitude
- Skilled at managing multiple tasks concurrently without compromising quality

## EXPERIENCE

### POPEYES LOUISIANA KITCHEN, UAE

#### Restaurant Cashier & Team Member

2022 April-2024 June

- Managed customer payments, including cash, credit cards, and mobile payment methods.
- Greeted customers, managed waitlists, and coordinated seating arrangements.
- Communicated effectively with kitchen staff to ensure accurate and timely order processing.
- Addressed customer concerns and provided solutions to enhance their dining experience.
- Assisted with maintaining cleanliness and organisation of the cashier area and dining space.
- Supported team members in various tasks, including food preparation and serving during busy periods.

### KK mart Nepal

#### Costumer Service & Cashier

2021-2022

- Greeted customers and assisted with product selection.
- Operated cash register efficiently and accurately. Processed customer transactions, returns, and exchanges.
- Assisted customers with inquiries and provided excellent customer service.
- Maintained a clean and organized checkout area.
- Managed cash drawer, ensuring balance at the end of each shift.
- Assisted in training new employees on cash handling and customer service procedures.
- Handled customer complaints and provided appropriate solutions.
- Collaborated with team members to achieve sales targets.

**CosmopolitanSec. Boarding School**  
**Teaching Assistant**  
**2019-2021**

Assisted lead teachers in preparing lesson plans and instructional materials.

- Provided one-on-one and group support to students, helping them understand and complete assignments.
- Supervised students during classroom activities, ensuring a safe and conducive learning environment.
- Graded assignments and provided feedback to students under the supervision of the lead teacher.
- Assisted in organizing and implementing classroom events and activities.

## EDUCATION

### High School

Morgan International College  
Kathmandu,Nepal 2019-2021  
Biology course

### Secondary school

Cosmopolitan Sec. Boarding School  
Kathmandu,Nepal  
Passing year-2019

## CERTIFICATIONS

### Basic Food hygiene

2023

### HACCP Training

2022

## REFERENCES

Available upon request