



# ARBAZ TOMAR

## Food And Beverage Executive

arbaztomar551@gmail.com

+971 555028269

Dubai, United Arab Emirates

## Profile

I am an enthusiastic, self motivated, reliable, responsible and hard working person. I am mature team worker and adaptable to all challenging situations. I can work well both in a team environment as well as using my own initiative. I can work well under pressure and adhere to strict deadlines. And ensuring customer satisfaction, enjoyment and safety through diligent ride management. Using excellent communication abilities with meticulous attention to accuracy for smooth running amusement operation.

## Employment History

### Waiter at Al Bandar Rotana and Arjaan by Rotana Hotels and Apartments, Dubai

12/2023–08/2024

#### Italian Cuisine Restuarant (Fine Dine).

- Ensured impeccable service and safety standards for guest in all food and beverages operations.
- Ensured patrons enjoyed utmost comfort and satisfaction during their dining experience.
- Led by example in providing exceptional customer service for guest delight.
- Demonstrated expertise in equipmment and emergency prosedures.

#### Pool Bar (The Deck)

- Ensure all tasks are carried out such as opening and closing duties
- Have fun and create fresh, new beverages regularly
- Greet members upon arrival
- Serve food and refreshments
- Maintain the cleanliness of the bar area
- Assist members and guests with requests or challenges
- Support the Pool Manager and Pool Attendants with various items as needed

#### Salt and Pepper (All Day Dining)

- Greet and escort customers to their tables
- Present menu and provide detailed information when asked (e.g. about portions, ingredients or potential food allergies)
- Prepare tables by setting up linens, silverware and glasses
- Inform customers about the day's specials
- Offer menu recommendations upon request
- Up-sell additional products when appropriate
- Take accurate food and drinks orders, using a POS ordering software.
- Check customers' IDs to ensure they meet minimum age requirements for consumption of alcoholic beverages

## Links

[Linkedin](#)

## Skills

Customer Service .....	5/5
Multi Tasking .....	5/5
Service Minded .....	5/5
Communication .....	4/5
Can do Spirit .....	4/5
Leadership .....	4/5
Interpersonal .....	5/5
Strong Decision Making .....	5/5
Time Management .....	5/5
Organizational .....	5/5
Result Orientated .....	5/5

## Hobbies

Writing, Sketching, Photography, Designing

## Languages

English .....	Highly proficient
Hindi .....	Native speaker

## **Tranee at TAJ Hotel, Bangalore (India)**

11/2022–05/2023

- As a tranee i workes in all departments ( Food & Beverages, Front Office, Food Production, House Keeping)
- Welcome and bids farewell to all guest.
- Ensure Top notch service and safety standards for guest in all food and beverages operation.
- Maintain a professional and positive attitude to consistently deliver excellent service.

## **Education**

### **Advance Diploma in Hotel Management, International Institute of Hotel Management, Bangalore (India)**

08/2020–06/2023

### **Bachelors in Tourism, IGNOU, Bangalore (India)**

04/2021–04/2023