



ATIQ ULLAH



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Ajman , UAE 2818



01/01/1995



Pakistani

SKILLS

- Customer-focused
- Leadership
- Market intelligence
- Cash management
- Online sales
- Merchandising
- Communication skills
- Marketing
- Just In Time stock control
- Returns
- Customer service

EDUCATION

Abdul Wali Khan University |
Mardan KPK, Pakistan
Bachelor of Science: Science

08/2014

Govt Degree College Khair
Abad Mardan | Khair Abad
Mardan , Pakistan
Diploma of Higher Education:
Pre Medical

07/2012

Govt High School | Khair
Abad Rustam Mardan, Pakistan
Certificate of Higher
Education: Science

LANGUAGES

PROFESSIONAL SUMMARY

Upbeat Clothing Salesperson equipped with superior customer service and sales skills. Recommends styles and color and assists customers with sizing to enhance shopping convenience. Skilled POS user with swift payment processing and active listening skills.

WORK HISTORY

03/2017 - Current

Sales manager

Own Business | Chargali Rustam KPK, Pakistan

- Listened to customer needs and preferences to provide targeted advice, increasing sales opportunities.
- Advised customers on size selections to suit fit and shape requirements.
- Helped customers obtain specialised help for refunds and exchanges.
- Performed daily store opening and closing, readying sales floor for customers and delivering stringent security measures.
- Displayed wares in temporary structures at markets to attract new customers.
- Operated cash registers with accuracy and processed cash and card transactions.
- Monitored fashion trends closely to anticipate consumer demand.
- Delivered services to customer locations within target timeframes.

01/2015 - 03/2017

Customer service representative

Ufone Telecom | Rustam KPK , Pakistan

Urdu, Punjabi Native

English

B1

Intermediate

- Assisted customers with additional retail services, including alterations, special orders and item loans.
- Made connections for outgoing calls to facilitate prompt communications.
- Processed information quickly in time-critical situations.
- Maintained customer happiness with forward-thinking strategies focused on addressing needs and resolving concerns.
- Offered current, accurate advice on optional solutions for concerns.
- Obtained feedback from customers to improve service experience.