ABDELRHMAN ATEF MOHAMED

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EDUCATION

Alazhar University, Egypt   2020

Bachelor of Arts, Fundamentais of Relihion and Advocacy, Grade: Fair

PROFESSIONAL EXPERIENCE

Super Market mazaya, Egypt   Jan 2023-jun 24
Shop manager

- Provided excellent customer care through prompt complaint resolution and quality of service.
- Analysed daily and weekly sales results and maintained ongoing, productive dialogue with area manager and peers on sales performance.
- Stocked and restocked inventory upon delivery receipt, maintaining accurate supply records.
- Challenged and inspired team members to achieve business results.
- Set SMART goals for store team, developing staff abilities and increasing sales performance.
- Checked invoices from suppliers against physical stock records to identify discrepancies.
- Monitored stock levels and wrote timely order supply requests to replenish merchandise.

Hyper Elkady, Egypt   Jan 2021-des22
Cashier

- Handled cash and card payments with precision, maintaining customer confidentiality and discretion throughout.
- Greeted customers entering store and responded promptly to customer needs.
- Counted change correctly and issued customer receipts.
- Used cash registers and POS systems to request and record customer orders and compute transactions.
- Helped meet business needs by working extra shifts.
- Processed sales, exchange and refund transactions efficiently to reduce customer waiting times.

SKILLS

- Proficient in Microsoft Office programs (Word,Excel …..).
- Team Leadership
- Payment Processing
- Inventory control
- Business development strategy
- Retail inventory management
- Promotional campaigns
- Sales training

Languages: Arabic (native), English (middle)

NON-EDUCATIONAL SKILLS

I had multiple advanced computer courses including but not limited to:

Scal Academy 2023
OSCP Pen 200

ITI Platform 2022
Computer Network Fundamentals
Introduction to Network Security
Ethical Hacking

Pyramids Training Company 2020
Network Security

Assiut University 2018
IC3