

# **Abdul Hakeem**



### ∠ OBJECTIVE

Energetic and results-driven sales professional with a proven track record of exceeding sales targets and delivering exceptional customer service. Seeking to leverage my sales skills and customer relationship expertise to contribute to a dynamic sales team.

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Professional in Building Design At CADD Center Training services Mangalore, Karnataka, India	Graduated, April 2017
Diploma in Civil Engineering At P.A Polytechnic Nadupadavu, Mangalore Karnataka, India	Graduated, May 2016
<b>Pre-University</b> Govt. PU college Montepadav Karnataka Board Education Karnataka, India	Graduated, March 2013
SSLC At Vittal Pre-University College-Vittal Karnataka Secondary Education Board Bangalore Karnataka, India	Graduated, April 2011

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- "I like to challenge myself personally and professionally. While on the job I continually try to educate and grow my skills and talents to help increase my performance.
- "I am a hardworking individual who sets foundational goals for myself. Once I reach a benchmark, I raise the bar and continue striving for greater heights."
- "I pride myself in being able to work independently and autonomously. I work well with individual and company wide goals and am able to strategize and execute without being micromanaged."
- "I am someone who reacts well to high pressure situations and can maintain a cool and calm demeanor when faced with problems."
- "I am a strong team player who recognizes that you often need to put aside personal gain in order to help the entire organization excel."
- "I understand the value of maturity and integrity. Being candid with your coworkers and honoring your obligations makes you a better teammate and salesperson.

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- Fast-learner; can understand product descriptions and key selling points quickly.
- Very good communication skills
- Perfect sales personality; friendly, patient, persuasive, pleasant disposition, with a positive attitude.
- Quick understanding of new and advanced aspects
- Proactive; self-motivated attitude to help customers.
- Excellent communicator with great interpersonal skills.

### WORK EXPERIENCE

#### Working as Supervisor since August-2021 at NESTO Hypermarket in Deira, Dubai.

- Greet customers, assess their needs, and provide product information to drive sales.
- Organize workflow and ensure that employees understand their duties or delegated tasks.
- Built strong customer relationships through effective communication and follow-up.
- Monitor employee productivity and provide constructive feedback and coaching.
- Maintain timekeeping and personal records.
- Receive complaints and resolve problems.

#### Worked as Sales executive 1 year at NESTO Hypermarket in Deira, Dubai.

- Selling specific products and services to customers.
- Collaborate with team members to achieve better results.
- Arranging items and refilling the products in daily.
- Tagging price and ensure the expiry date of the products.

#### Worked as Sales executice 2 years at METRENDS Shoes & Bags in Vatakara Kerala.

- Discuss warranties and replacement parts.
- Process orders in person and over the phone.
- Check inventory to ensure product is in stock.

#### **COMPUTER PROFICIENCY**

- Knowledge about MS Excel and MS Word.
- Knowledge about SAP.
- Experienced in AutoCAD, 3DS Max and Revit.

#### LANGUAGES

- Fluent in English, Hindi, Malayalam and Kannada.
- Write in English, Kannada and Hindi

#### **INTERESTS**

• E-learning. • Playing Cricket and volleyball. • Social worker.

#### **PERSONAL DATA**

Father Name	:	Hasainar	Marital Status	: Married
Birthday	:	November 05, 1994	Nationality	: India
Passport no	:	R6032904	Visa status	:Employment Visa
Gender		Male	License no.	:4395004

#### **DECLARATION**

I hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

Place: Dubai