

Resume

Sharjah

Abdulrahman

Name	Abdulrahman Radwan AL SOKHNI
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Date of birth	January 1, 2001
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Profile

I am a talented, ambitious and hardworking person, with extensive skills and experience in digital and print marketing, social media, and pioneering projects. Moreover, I am adept at handling multiple tasks on a daily basis efficiently and at working well under stress. The main strength is communication. Build strong relationships with people in order to achieve the best results.

Education

Feb 2021 - Aug 2022	Travel and Tourism Diploma Gilgamesh Institute in Damascus, Damascus
Jan 2020 - Nov 2020	Diploma in Customer Service and Customer Problem Solving Damascus Institute, Damascus I have skills and experience in customer service and solving customer problems
Apr 2017 - Nov 2019	Diploma in Digital Marketing and Customer Service Gilgamesh Institute in Damascus, Damascus
Jan 2021 - Aug 2022	Graphic Design Gilgamesh Institute in Damascus, Damascus

Employment

Mar 2023 - Aug 2023	Customer Service Namshi Shopping Company, Dubai I was solving customer problems accurately and as soon as possible
Sep 2023 - Feb 2024	Booking agent for hotels and tickets Dubai Hotel, Dubai I have skills and experience in booking service hotels and airline tickets
Jan 2023 - Mar 2023	Customer Service Representative Al Taawun Polyester & Derivatives Factory, Sharjah My task was to solve customer problems and upgrade the company name in Google search
Mar 2019 - Nov 2020	Customer Service Car wash Sharjah, Sharjah I used to care about customer problems and solve customer problems accurately and as soon as possible
May 2016 - Aug 2018	Responsible for social networking sites and maps Dubai Hotel, Dubai I used to let the hotel appear first search engines in Google and maps

Skills

Innovative - imaginative work with the team to deliver innovative solutions to our clients. Excellent

Innovative am always creative and work on creating innovative and creative ideas Excellent

enthusiastic I'm excited to do my job perfectly. Excellent

Depends on I'm a trusted person and I depend on my co-workers. Excellent

Sense of humor Although I take my work seriously, I have a sense of humor. Excellent

Professionalism: Perform the required task as best as possible and before the deadline so that the auditor can provide and modify feedback. Excellent

Communication skill: Clearly conveying information to customers in a friendly and convincing manner, which earned me wide relationships and high evaluation by customers.

Languages

Arabic Language	Fluent
English Language	Very good

Courses

Jan 2019	Teaching to solve customer problems
May 2018	Booking Tickets, Hotels, Tourism & Travel

Qualities

- Communication skill: Clearly conveying information to customers in a friendly and convincing manner, which earned me wide relationships and high evaluation by customers.
- Professionalism: Perform the required task as best as possible and before the deadline so that the auditor can provide and modify feedback.
- The ability to communicate effectively with customers and partners, which contributed to the success of business relationships"
- Communication skills – the ability to listen, understand the perspectives of others, communicate clearly and persuasively
- Teamwork – the ability to work effectively with others, share ideas and knowledge, build good relationships and support colleagues.
- I have skills and experience in computer and its programs