

# ABHIJITH K



## CONTACT

- +971 527361694
- abhijithk2002@gmail.com
- Dubai, United Arab Emirates

## EDUCATION

Srinivas University, Mangalore  
B.B.A In Aviation Management  
2019 - 2022

## CERTIFICATIONS

- Advance In Digital Marketing
- Specialization In GMB,
- Office Automation
- (Excel, Word, Powerpoint)

## SKILLS

- Safety Awareness
- Communication skills
- Customer Service skills
- Problem solving skills
- Organization and time management
- Entertainment Skill

## LANGUAGES

- English
- Malayalam
- Tamil
- Hindi

## PROFILE

As a dedicated job seeker, I possess a diverse skill set and a strong willingness to take on various roles and responsibilities. With experience in customer service, I have honed my communication, problem-solving, and interpersonal skills, allowing me to effectively meet the needs of customers and clients. Additionally, my proficiency in office automation tools equips me with the ability to streamline administrative tasks and enhance productivity in any work environment. I am adaptable to different job requirements and capable of performing well in any weather condition. I am eager to leverage my skills and experiences to contribute positively to your organization.

## WORK EXPERIENCE

### PASSENGER ASSISTANCE

MGS - Kempegowda International Airport, Bangalore  
**August 2022 - December 2023**

- Passenger Assistance: Greet and assist passengers, addressing inquiries, to ensure a seamless and hassle-free experience
- Information Desk: Provide accurate, current information about flight schedules, gate changes, airport facilities, and local services, maintaining a friendly and approachable manner.
- Conflict Resolution: Handle passenger concerns and complaints professionally, resolving issues like flight delays, cancellations, and lost baggage to ensure passenger satisfaction.
- Safety Compliance: Enforce airport security and safety regulations, contributing to a secure and orderly airport environment.
- Communication: I collaborate with airline staff, security personnel, and other airport departments to coordinate passenger services and address operational issues.
- Emergency Response: Prepared to respond to emergencies and assist with passenger evacuation procedures, following airport protocols.

## PERSONAL INFORMATION

- Date Of Birth : 15-03-2002
- Nationality : Indian
- VISA Type : VISIT VISA
- Marital Status : Single