



Abhijith Narayanan

Flat no 301, Ismail Building, Al Karama, Dubai
+971568151437 | mail2abhijithnarayan@gmail.com

Experience

- Grandiose Supermarket LLC** December 2022 - Present
Section in charge - F & V
 - Handled customer inquiries and resolved complaints efficiently.
 - Promoted sales and special offers, upselling products to meet sales targets.
 - Monitored inventory levels, conducted stock counts, and reported discrepancies.
 - Maintained a clean and organized sales floor, restocking merchandise as needed.
 - Place order after analysing the sales pattern.
- Géant Hypermarket** February 2022 - November 2022
Supervisor - F & V
 - Lead the team and provide directions to the teammates for the achievement of the organizational goals.
 - Assessing and reporting wastage.
 - Receive the order and inspect the quality of the items.
 - Assist customers by providing information and resolving their complaints.
 - Placing orders as per the requirements.
 - Perform controlling to reduce wastage.
- Barakat Fruits and Vegetables Co. (LLC) - Dubai** June 2018 - February 2022
Merchandiser
 - Worked as a team leader and coordinate and supervise in order to provide better service to the customers.
 - Received and inspect the quality of the ordered items.
 - Placed order as per requirements of the particular market.
 - Consistently exceeded monthly sales targets, recognized as "Employee of the month" two times
- Poabs Rock Mines Product Pvt. Ltd - Karnataka** March 2016 - March 2018
Office Assistant
 - Collect and deposit money into bank accounts, disburse funds from cash accounts to pay bills or invoices.
 - Keep records of cash collections and disbursements, and ensure accounts are balanced.
 - Maintain scheduling and event calendars.
- M K Motors TATA - Kerala** August 2015 - February 2016
Sales executive
 - Assist customers by providing information and resolving their complaints.
 - Answer customers' questions, and provide information on procedures or policies.
 - Offer customers carry-out service at the completion of transactions.

Education

- Manonmaniam Sundaranar University** 2021
Bachelor of Computer Application
- Government Polytechnic College** 2013
Diploma in Electronics (3 years)
- St. Thomas Higher Secondary School** 2010
Higher Secondary
- St. Thomas Higher Secondary School** 2008
Secondary Education

Computer Knowledge

- MS office
- Hardware
- Networking
- Dynamics NAV

Projects

- Safety measures used in an oil tanker via electrical circuit

Achievements & Awards

- Cisco Certified Network Association (CCNA)- Routing and Switching international certification
- Cisco Certified Network Professional (CCNP)

Industrial Visit

- Visited Regional Telecom Training Center BSNL and received training on optical fiber cable and splicing techniques used in optical fiber

Languages

- English
- Hindi
- Malayalam
- Tamil

Skills

- Customer Service: Excellent interpersonal skills and ability to build rapport with customers.
- Communication: Strong verbal and written communication skills.
- Product Knowledge: Deep understanding of the products being sold.
- Technical Skills: Familiar with point of sale (POS) systems and inventory management software.
- Teamwork: Ability to work collaboratively in a team environment.