

Contact

Phone:

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Email:

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Address:

Y-18 ,England cluster International city ,Dubai

Education

2006

ITI in Electronics and Instrumentation Central Government of India

Language

- Malayalam
- Tami
- English
- Kannada
- Hindi

Skills

- Excellent verbal and written communication
- skills. Excellent inter-personal skills
- and good team spirit.
 Willingness to learn,
- team facilitator.
 Ability to adapt with new working environment.

INTERESTS

- Visiting tourist spots
- Surfing
- Travelling
- Reading

ABHILASH MANNIL

I seek a challenging assignment in organization that will utilize my knowledge and experience. My aim is to contribute to the objective of the organization and to grow with it. Having an experience in the fields of competition I can be sure of my commitments towards the Company which will endeavour far most in achieving goals.

Experience

June 2019 - November 2021

Daymart, Kerala, India

Showroom sales in charge

- Create and maintain a professional, welcoming experience for showroom customers.
- Properly maintain and update showroom displays.
- Maintain showroom appearance, including organization and cleanliness.
- Conduct regular staff meetings.
- Analyze sales and determine ways to increase sales

February 2017 - March 2019

Madinat Tamara LLC, Sharjah, UAE

Restaurant Supervisor

- Maintained contact with kitchen staff, management, serving staff and customers concern were addressed.
- Receiving cash, cheque, credit and debit cards for transactions.
- Utilized computer to track order, manage inventory and process payment.
- Work varied shifts schedule including lunch and dinner shifts, opening and closing the restaurant.

Make reservations for customers

- * Receive food checks from waiters or customers
- Appeal to impatient or irritated customers, especially during rush hours
- Manage the register, including all credit card and cash operations
 Ensure a balance of the register at the end of the shift or working period

September 2012 - April 2016

🗘 Reliance fresh mart, Kerala, India

Sales supervisor

January 2010 - December 2010

- Greet and assist customers
- Respond to customer inquiries and complaints
- Direct and supervise employees engaged in sales, taking inventory, reconciling cash receipts, or in performing services for customers
- Monitor sales activities to ensure that customers receive satisfactory service and quality goods
- Inventory stock and reorder when necessary
- Instruct staff on how to handle difficult or complicated sales

Virgo Softech LTD, Kerala, India

O Data entry operator

- Entering customer and account data from source documents within time limits.
- Compiling, verifying accuracy and sorting information to prepare source data for computer entry.
- Reviewing data for deficiencies or errors, correcting any incompatibilities and checking output.

Personal Details

Date of Birth: 13/01/1989
Marital Status: Married.
Visa Status: Visit Visa
Passport No: X8997529
Expiry Date: 22/05/2033

REFERENCE

- Akbar "DAYMART, Kerala, India" Manager +916238306975
- Faisal Reliance fresh mart, Kerala,
 India" Manager +919142421607
- Siva "Madinat Tamara LLC, Sharjah, UAE" Manager +971543012339

O January 2007 - December 2007 HCL Infosystem Limited, Kerala, India Customer support executive

- · Responding promptly to customer inquiries.
- Communicating with customers through various channels.
- Acknowledging and resolving customer complaints.
- Knowing our products inside and out so that you can answer questions.
- Processing orders, forms, applications, and requests.
- Keeping records of customer interactions, transactions, comments, and complaints.

Declaration

I hereby declare that all the information given above are true to the best of my knowledge and I bear the responsibility of the abovementioned particulars.

ABHILASH MANNIL