

ABHISHEK BHADRA



📅 18 February 1994

🇮🇳 Indian

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👤 PROFILE

To obtain a position in a fast - paced in a challenging environment where i can use my skills and experience to make a significant contribution.

★ STRENGTHS

- # Customer service skills
- # Attention to detail
- # Team player
- # Fast learner
- # Communication skills
- # Time management
- # Espresso Machine Operation

🎓 EDUCATION

📅 03/2015 – 04/2017 📍 DARJEELING, INDIA

Commerce | Bachelor's
Government College Darjeeling India

👜 WORK EXPERIENCE

📅 09/2021 – PRESENT

📍 DUBAI, UNITED ARAB EMIRATES

Crew / Waiter
McDonald's Emirates Fast Food Co.

- Managed a high volume of customer orders with efficiency and accuracy, ensuring timely delivery of food and drinks.
- Collaborated with team members to create a positive dining experience for guests through attentive service and personalized recommendations.
- Demonstrated strong communication skills by effectively relaying customer preferences and special requests to the kitchen staff.
- Maintained a clean and organized work area, adhering to food safety protocols and sanitation standards to uphold a safe dining environment.
- Crafted and served high-quality espresso beverages, ensuring consistent taste and presentation for all customers.
- Managed cash register and processed transactions accurately, providing excellent customer service in

👜 WORK EXPERIENCE

a fast-paced environment.

📅 06/2019 – 07/2021

📍 DUBAI, UNITED ARAB EMIRATES

Retail Assistant / Customer Service /
Cashier
Almaya International

- Provides a positive customer experience with fair, friendly, and courteous service.
- Registers sales on a cash register by scanning items, itemizing and totaling customers' purchases.
- Maintains a safe and clean working environment by complying with procedures, rules, and regulations.
- Ensured all shelves were properly.
- Oversaw the ordering of all supplies in the centers and that all supplies were properly labeled.
- Responsible for opening and closing the entire store.
- Explained information about the quality, value and style of products to influence customer buying decisions.
- Demonstrated that customers come first by serving them with the sense of urgency.
- Worked as a team member to provide the highest level of service to customers.
- Verified that all merchandising standards were maintained on a daily basis.

🧪 SKILLS

Knowledge in Computers

- Microsoft Office, Photoshop, Tally ERP 9,

SAP Business One

Languages - English,

Hindi, Bengali and Nepali

 **SKILLS**

Barista - Consistently provided high-quality coffee and excellent customer service while maintaining a clean and organized work area.

 **HOBBIES**

Exploring
distant lands



Feeling the
music



Playing Hide
and Seek

 **DECLARATION**

I hereby declare that the above information is true to the best of knowledge & belief.