

Aboubakr Osman

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Location: Dubai, UAE

Objective:

Motivated and hardworking individual seeking an entry-level position in the logistics field.

Bringing previous experience in customer service, strong teamwork skills, and a willingness to learn and grow.

Able to communicate in basic English and committed to improving language and professional skills.

Education:

High School Certificate

Graduation Year: 2013

Work Experience:

Customer Service Representative

Orascom Development, El Gouna, Egypt

2019 - 2025

- Handled customer inquiries via phone and email in Arabic
- Provided satisfactory solutions to client issues
- Coordinated with internal departments for service delivery
- Maintained and organized client records

*Note: Communication was primarily in Arabic; capable of basic English communication with willingness to improve.

Skills:

- Fast learner with strong adaptability

- Time management and ability to work under pressure
- Teamwork and collaboration
- Basic computer skills (MS Word, Email)
- Basic English communication

Languages:

- Arabic: Native
- English: Basic conversational (improving continuously)

Additional Info:

- Available to join immediately
- Open to full-time or part-time opportunities