

ADITYA PARDESHII

Quality Specialist

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🌐 <https://www.linkedin.com/in/aditya-pardeshii-a0b867124/> 📍 Dubai, United Arab Emirates

🌟 D.O.B: 19/08/1995

SUMMARY

Responsible for Extract, Transform and Delivery of Data within Client's SLA.

Working on retrieving data from various sources according to various filters to meet client Needs.

Responsible to maintain quality & integrity of datasets to deliver Projects within Client's SLA.

Working on MS-Excel and various organization's in built tools to maintain delivery and quality within Proper defined Deadline. Call quality monitoring and providing feedback to agents. Performing various audits on data.

Highly passionate about helping businesses strengthen Customer Relationship by identifying prospects. Posses the skill to present a product or a service to the clients in a professional way.

EXPERIENCE

Quality Specialist(Data Operations)

Facile Services Pvt Ltd

📅 10/2021 - 11/2022 📍 Pune, India

(<https://www.facileserv.com/>)

- Working on retrieving data from various sources according to various filters to meet client Needs.
- Responsible to maintain quality & integrity of datasets to deliver Projects within Client's SLA.
- Working on MS-Excel and various organization's in built tools to maintain delivery and quality within Proper defined Deadline.
- Call quality monitoring and providing feedback to agents.
- Performing various audits on data.

Demand Generation Specialist

Facile Services Pvt Ltd

📅 08/2020 - 10/2021 📍 Pune, India

(<https://www.facileserv.com/>)

- Highly passionate about helping businesses strengthen Customer Relationship by identifying prospects.
- Possess the skill to present a product or a service to the clients in a professional way.
- Outbound lead generation activities to support the sales teams.
- Identify target industries and organizations by working closely with the sales & marketing teams.
- Prospect into target organization's using a range of outbound sales tools, campaigns, events and referrals.

SKILLS

Customer service

Data Extraction

MS Excel

MS Word

Vlookup

Cold calling

Productivity

Client Relationship

Data Auditing

Attention to detail

Communication

Time Management

Research

Microsoft Power BI

Lead generation

Team work

Time management

Campaign Management

Microsoft office

CERTIFICATION

Crea8tify Web Design Services for Digital Marketing.

LANGUAGES

English

Proficient



Hindi

Native



Marathi

Native



EXPERIENCE

Jr. Service Engineer

Max Mro Services Pvt Ltd

📅 03/2017 - 05/2020 📍 Mumbai, India

(<https://www.maxmroservices.com/>) Avionics Shop

- Qualified and professional Aircraft mechanic, with a background in Avionics.
- Experienced Avionics Technician to perform Aircraft Radio equipment maintenance, modification and repair on a wide variety of aircraft communication equipments.
- Inspection, Repair & Testing of all types of Headsets, Mikes, Megaphones and Handsets.
- Inspection and Battery Pack replacement of Emergency Locator Transmitter (E.L.T) of Artex and Socata make.

EDUCATION

Bachelor of Science - Aircraft Maintenance Engineering

Singhania University

📅 03/2020

Aircraft Maintenance Engineering (Avionics Stream)

Indira Institute of Aircraft Engineering

📅 06/2016