Afraan Sheikh

afraansheikh0@gmail.com

O Deira, Dubai

B B8484535

+971 563762263

in linkedin.com/in/afraan-sheikh



PROFILE

Passionate about making meaningful contributions to the organization by using my skills and experiences. I'm always eager to learn and grow and my goal is to help drive success while continuously improving and expanding my abilities.

EDUCATION

Bachelor of Commerce, Maps college CGPA - 9.04 Mangalore

Senior Secondary (PUC), Madeline PU College 2021 | Mulki Percentage - 89.33

Secondary School (SSLC), Bethany High School 2019 | Mulki Percentage - 88.83

PROFESSIONAL EXPERIENCE

PCA Bank, Assistant Accountant

Jul 2024 - Dec 2024 | Mangalore

- Maintained accurate financial records and updated accounting systems regularly.
- Prepared budgets, forecasts, and financial reports to assist in strategic planning.
- · Reconciled bank statements and resolved discrepancies to ensure accurate financial reporting.
- Supported internal and external audits by preparing financial documentation and reports.
- Ensured compliance with tax regulations, company policies, and accounting standards.
- Managed accounts payable and receivable, ensuring timely processing of payments and collections.
- · Assisted in month end closing processes, including journal entries and account reconciliations.

Suhana Travels, Intern

Jan 2024 - Feb 2024 | Mangalore

- Managed high-volume inbound and outbound calls, addressing customer inquiries and providing service.
- Assessed customer needs and provided tailored travel solutions to enhance satisfaction and loyalty.
- Communicated job opportunities to candidates, detailing position requirements, benefits, and application steps.
- Conducted initial applicant screenings to evaluate qualifications, experience, and suitability for open roles.
- Entered and maintained customer and applicant data in Excel with 100% accuracy and organization.
- Resolved customer concerns by coordinating with internal teams, ensuring prompt and effective solutions.
- Performed administrative duties, including scheduling, recordkeeping, and generating detailed reports.
- Utilized CRM tools to manage client interactions, track leads, and improve service delivery.
- Strengthened customer relationships through personalized follow-ups and proactive communication.

SKILLS

Accounting Principles Financial Data

Data Analysis Microsoft Office

Data Entry ERP Software

Billing Customer service

Communication Time Management

Adaptability Positive Attitude

LANGUAGES

English Hindi Kannada Urdu

CERTIFICATE

Financial Accounting, Great Learning

Basic Computer knowledge

Islamic Finance, Mind Luster

KPMG U.S. Career Catalyst: Tax Job Simulation, Forage

New York Jobs CEO Council Financial Analyst Job Simulation, Forage

Tally Prime

Fidelity Investments Customer Relationship service Job Simulation, Forage