

Ahammed C H

Cashier / Customer Service Representative



✉ ahammedamina43@gmail.com

☎ 0525419221

📍 Dubai, UAE

🎓 EDUCATION

Bachelor of Commerce

Kannur University

2016 – 2019 | Kerala, India

Higher Secondary School

GFVHSS Cheruvathur

2016 – 2014 | Kerala, India

👤 PERSONAL DETAILS

Nationality: Indian

Date of Birth: 27/06/1997

Marital Status: Single

Visa Type: Visit visa

Date of Expiry: 30/06/2024

Passport number: U2878290

🧠 SKILL

- Attention to Detail
- Cash Handling
- Document Management system
- Customer Management
- Interpersonal
- Team-Collaboration
- Problem Solving
- Flexibility & Multi-Tasking
- Organization
- Customer service
- Communication

✍ LANGUAGES

- English
- Hindi
- Arabic
- Tamil
- Malayalam

👤 PROFILE

Detail-oriented and customer-focused cashier with over 2 years of experience in handling cash transactions, processing payments, and providing excellent customer service. Seeking to leverage my skills and experience to contribute to the success of an esteemed company.

📁 PROFESSIONAL EXPERIENCE

Cashier

Lulu Hypermarket

09/2021 – 04/2024 | Ajman, UAE

- Operated cash register and processed transactions accurately and efficiently.
- Handled cash, credit, and debit card transactions with precision.
- Assisted customers with inquiries, returns, and exchanges, providing exceptional service.
- Balanced cash drawer at the end of each shift and reconciled discrepancies.
- Maintained cleanliness and organization of checkout area.
- Greeted customers and assisted with product selection and inquiries.
- Processed transactions quickly and accurately, maintaining a high level of efficiency.
- Resolved customer complaints and issues in a timely and professional manner.
- Collaborated with team members to ensure smooth operations during peak hours.
- Upheld company policies and procedures regarding cash handling and customer service.

Customer Service Representative

Lulu Hypermarket

04/2021 – 09/2021 | Ajman, UAE

- Assisted customers via phone, email, and in-person with product inquiries, orders, and returns.
- Resolved customer complaints and issues promptly and professionally, striving to ensure customer satisfaction.
- Processed orders and transactions accurately in accordance with company policies and procedures.
- Updated customer accounts and maintained records of interactions using CRM software.
- Collaborated with cross-functional teams to address customer needs and improve service delivery.

📁 TECHNICAL SKILL

- MS Excel
- MS Word
- MS Powerpoint
- VISTA
- Windows 8 OS

✍ DECLARATION

I am here to declare that the above information is true and fair to the best of my knowledge and belief.

Ahammed C H