



# AHAMMED FARIS M

## Automobile Engineer

To secure a position as an Automobile Engineer in a challenging and innovative environment that allows me to utilize my technical skills and expertise.

## CONTACT

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Dubai, UAE

## PERSONAL DETAILS

Nationality : Indian

Gender : Male

Date of Birth : 01-12-2002

Marital Status : Single

Passport No. : W6051967

Visa Status : Visit Visa

## EDUCATION

### Diploma in Automobile Engineering

Modern Technical Institution & ITI  
2020-2022  
Kannur, Kerala, India

### KGCE in Automobile Engineering

Modern Technical Institution & ITI  
2020-2022  
Kannur, Kerala, India

### HSE (Commerce)

Govt Higher Secondary School  
2017-2019  
Munderi, Kannur, Kerala, India

## EXPERIENCE

### Spare Parts Assistants

Jan 2023 - Aug 2023

Hisham Auto Spares (Hyundai Autorised Company)  
Kannur, Kerala, India

- Assists all customers (retail and shop) in selecting required parts in a friendly, professional and efficient manner.
- Answers phone calls, providing price quotes and other information.
- Provides high level of service to internal and external customers.
- Locates out-of-stock parts from outside source and submits an emergency order, if necessary.
- Receives payment from retail customers or obtains credit authorization.
- Ensures that all charge sales are signed by the customers.
- Sets up orders for daily shipment, delivery or pick-up.
- Keeps current on new products and product updates.
- Ensures that all customers receive their copy of the invoice.
- Maintains professional appearances.

### Auto Mechanic

Feb 2021 - Jan 2023

Sparkle Washland, Kannur, Kerala, India

- General Auto Repair & Maintenance
- Transmission Repair & Replacement
- Computer Scanning & Diagnostics
- Fuel Pump Repair & Replacement
- Mechanical Suspension Services
- Brake Repair and Replacement
- Air Conditioning A/C Repair
- Tire Repair and Replacement
- Diagnose issues timely and accurately
- Conduct regular maintenance work such as replacing fluids, lubricating parts
- Schedule future maintenance sessions.
- Build relationships with clients.
- Maintain equipment and tools in good condition

## LANGUAGES

- English
- Hindi
- Malayalam

## SOFTSKILL

- Communication
- Product Knowledge
- Negotiation
- Commercial awareness
- Good attention to detail
- Creativity
- Analytical skills
- Good organisational skills

## HARD SKILLS

- Billing
- Email
- MS Word
- MS Excel



### Salesman

June 2018 - May 2020

Marina Association, Kannur , Kerala, India

- Welcome customers professionally and warmly
- Assist customers with product selection, pricing, and promotions
- Promote sales by upselling and highlighting relevant offers
- Respond to customer inquiries, complaints, and requests in an efficient and courteous manner
- Keep up-to-date with the latest arrivals, product knowledge, and current promotions
- Contribute to the overall sales goals of the store also perform other tasks assigned by supervisor Provide support to the sales team to ensure smooth operations
- Deliver goods according to schedule, ensuring timely and accurate delivery
- Provide professional customer service, collect payments, issue receipts, and handle cash transactions accurately
- Maintain accurate delivery records, documentation, cleanliness and organization in store
- Continuously improve product knowledge and sales skills through training and self-development

## PERSONAL TRAITS

- Honesty and Integrity
- Good co ordination and co-operation with the team.
- Good knowledge in automatic transmission technology.
- Good knowledge in automobile sensor system.
- Good Knowledge in automobile Scan technology. (Trained in KTS570 Bosch scan tool. Made in germany)
- Good Knowledge in automobile spare parts software System.

## CERTIFICATION

- Automatic Transmission Technology
- Automatic sensor and scan technology
- Automobile spareparts software system  
( IIAT Kannur, Kerala - India (2023) )

## DECLARATION

I hereby affirm that the details furnished above are true to the best of my knowledge and faith.