



About Me

Dedicated and customer-focused professional with a proven track record in customer service roles. Seeking opportunities to leverage my experience and skills



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Al Baraha Dubai

LANGUAGE

- English (basic)
- Urdu
- Punjabi

EXPERTISE

- Management Skills
- Customer Service
- Public Dealing
- Communication
- Adaptability
- Team Collaboration

AHMAD FARAZ

Customer Relationship Manager

EXPERIENCE

Assistant Supervisor

Fri Chiks Private limited

2020 - 2023

Work as an Assistant Supervisor at one of the most renowned Fast Food Supply Chain in Pakistan. Perform different kind of management tasks during my stay.

Salesperson

Raheem Group of Companies

Lahore

2019 - 2020

Greeting customers, helping them find items in the store, and ringing up purchases. Improved my communication skills while dealing with customers.

Receptionist

Prime Hotel Lahore

2019 - 2020

Manage the front desk of very popular hotel in Lahore. Job Role include customer dealing and various administrative tasks.

EDUCATION

Intermediate

FSc. Pre Engineering

2017-2019

Matriculation

Science

2015-2017

SKILLS SUMMARY

Management 89%

Customer Service 92%