



# Ahmed Abdelkhalek

Dubai - UAE

+971525868006 | ahmedabdelkhalik1079@gmail.com

in <https://www.linkedin.com/in/ahmed-abdelkhalek-2a062031b>

## Objective

---

Experienced retail professional with a strong background in luxury fashion, jewelry, and VIP customer service across the Gulf region. Proven track record in boutique operations, team leadership, and premium sales performance.

## Experience

---

- **LAZURDE Jewellery, Jeddah - KSA** 04/2014 - 09/2014  
Assistant Store Manager
  - Delivered luxury jewelry service at Red Sea Mall.
  - Top Sales Performer across the Kingdom for June 2014.
  - Recognized in a company-wide email as the top seller for that month.
  - Built strong relationships with local and Gulf VIP clients.
- **MOSCHINO, Sara Group. Jeddah - KSA** 02/2012 - 01/2014  
Store Manager
  - Managed MOSCHINO & MOSCHINO Cheap & Chic boutique operations.
  - Delivered personalized service to VIP clientele.
  - Supervised inventory, merchandising, and team performance.
- **Roberto Cavalli, Sara Group – Jeddah, KSA** 01/2012 - 02/2012  
Sales Support (Temporary Assignment)
  - Temporarily assigned as a sales assistant under the boutique team of Roberto Cavalli.
  - Worked alongside the store manager and team during the transition period before MOSCHINO opening.
  - Gained exposure to luxury clientele and high-end service environment.
  - Observed boutique operations, customer service dynamics, and visual presentation standards.
- **Sergio Rossi, Sara Group. Jeddah - KSA** 01/2011 - 12/2011  
Store Supervisor
  - Supervised luxury footwear sales floor.
  - Trained team on luxury guest service and etiquette.
  - Monitored client feedback and improved service quality.
- **BURBERRY, Sara Group – Khobar & Jeddah, KSA** 12/2007 - 01/2011  
Sales Associate / Assistant Store Manager
  - Played a key role in launching BURBERRY stores at Al Rashid Mall and Red Sea Mall.
  - Exceeded Q1 2008 sales target by more than triple.
  - Achieved Q2 2008 target under revised (increased) expectations.
  - Managed VIP relations and visual merchandising.
- **Debenhams, Alshaya Group, Sharjah - UAE** 02/2006 - 06/2007  
Sales Advisor
  - Contributed to Q4 2006 sales target achievement.
  - Provided excellent service in a high-traffic retail environment.
- **Retail Experience – Egypt** 2015 - 2023  
Retail Supervisor
  - Managed fashion retail operations locally.
  - Supervised staff, handled seasonal promotions, and customer service.
  - Maintained international retail standards in local market context.

## Education

---

- **Mansoura University - Egypt** 1998 - 2002  
Bachelor's Degree in Sociology

### **Certifications & Training**

---

- - Customer Service Fundamentals for Hospitality – LinkedIn (2024)
- - Supply Chain Foundations – LinkedIn (2024)
- - Understanding Logistics – LinkedIn (2024)

### **Skills**

---

- - Store Operations & Visual Merchandising
- - Client Relationship Management
- - Luxury Sales & Clienteling
- - Hospitality Etiquette, Communication & VIP Customer Experience.
- - Multicultural Client Interaction
- - Leadership & Team Development
- - Complaint Handling with Care
- - Inventory Management.

### **Languages**

---

- - Arabic: Native
- - English: Advanced (Business & Hospitality Proficiency)